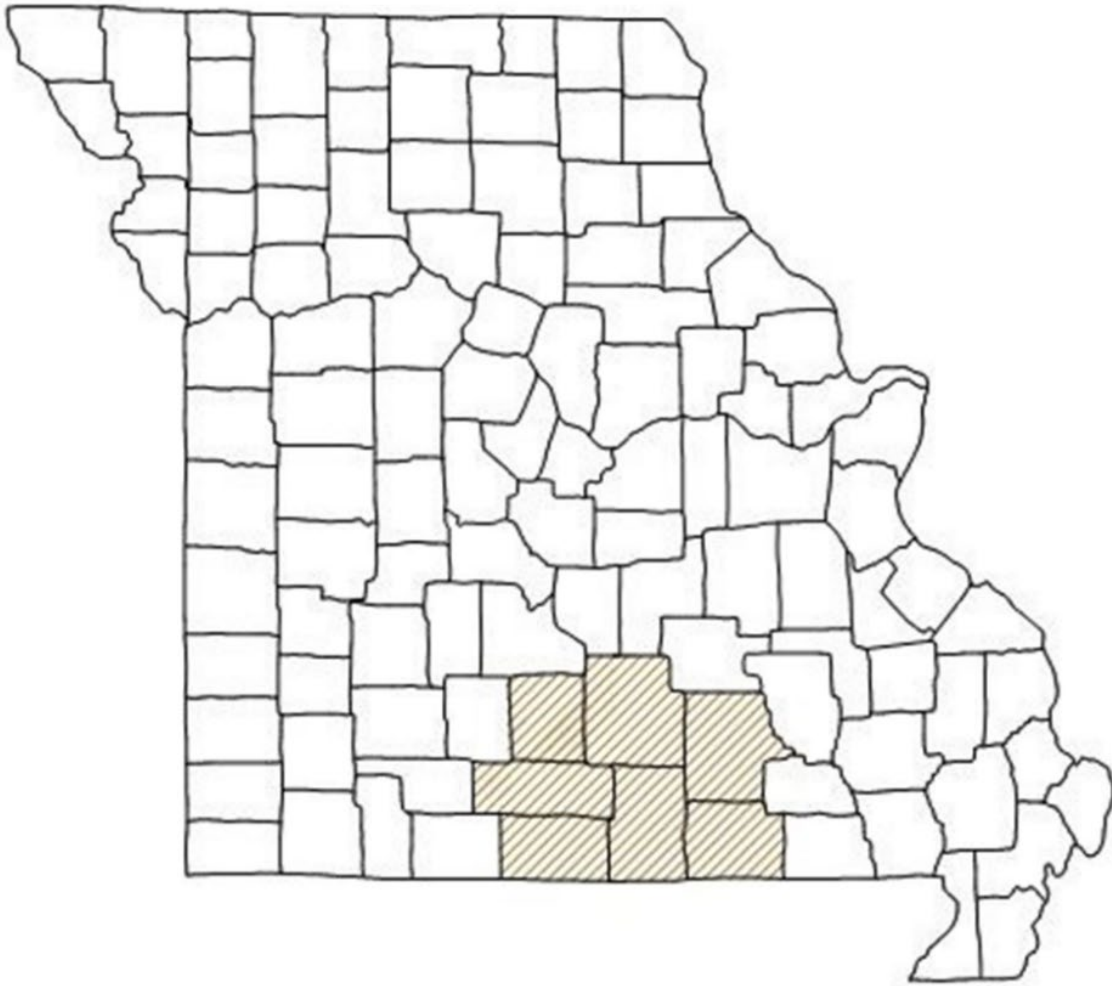


Public Transit & Human Services Coordination Plan for the South-Central Missouri Region 2023

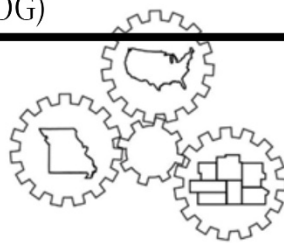


Created by South Central Council
of Governments (SCOCOG)

Serving Douglas,
Howell, Oregon, Ozark,
Shannon, Texas &
Wright Counties.



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To the best knowledge of the author, the data presented here is true
and accurate. However, no responsibility is assumed by the author.



Federal Transit
Administration

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SUMMARY

Access to public transportation is limited in rural areas. Because there are fewer mobility options for residents without access to automobiles, rural public transportation needs are growing. Few rural systems offer service to employment, schools, volunteer activities, or community events. Better access to medical and nutritional services is especially important to certain segments of the population such as the elderly and persons with disabilities.

A Coordinated Public Transit-Human Services Transportation Plan was required by the 2005 SAFETEA-LU reauthorization and followed up with the 2012 MAP-21 reauthorization, the 2015 FAST Act reauthorization, and the 2021 Infrastructure Investment and Jobs Act (IIJA), also known as the Bipartisan Infrastructure Law (BIL). The Coordinated Public Transit-Human Services Transportation Plan is an important tool for community planning. The plan creates a systemic way for communities to improve collaboration and communication across human service organizations and transportation providers. The goal of the plan is to provide opportunity for improved access, efficiency, and effectiveness of community transportation systems on how to best advance the mobility independence of older adults, individuals with disabilities, and low-income populations and to qualify organizations for particular federal transit funding, including FTA Section 5310.

The existing PTHSCP was updated by a local steering committee comprised of transportation providers and human service agencies. The process, beginning in December of 2022, has included a series of meetings, distribution of surveys, and meticulous data collection. These elements have served as guidance for the local plan development by determining existing service and needs, identification of gaps in service, and prioritization of strategies for implementation.

The planning outcomes consist of a set of goals and subsequent strategies which will guide future funding requests for human services and transit operations in the south central Missouri region over the next five years.

This first step in implementing this plan will be the formal adoption of the Plan by the Executive Committee of the South Central Ozark Council of Governments (SCOCOG). This Plan sets forth local funding priorities, strategies for implementation of the plan, and efforts to improve the coordination of human services and transit in our geographic region.

INTRODUCTION AND BACKGROUND

The Bipartisan Infrastructure Law (BIL) has continued from previous funding authorizations that Federal Transit Law requires projects selected for funding under the Section 5310 program be “included in a locally developed, coordinated public transit-human services transportation plan” and that the plan be “developed and approved through a process that included participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation, and human services providers and other members of the public,” utilizing transportation services.

The FTA defines a Coordinated Public Transit Human Services Transportation Plan as a “locally developed, coordinated transportation plan that identifies the transportation needs of individuals with disabilities, seniors, and people with low incomes, provides strategies for meeting those needs, and prioritizes transportation services for funding and implementation.” Changes within the Section 5310 program such as types of eligible projects and activities, types of recipients/project sponsors eligible, how funding is apportioned within states, and required coordination of project planning between sub-recipients and the RPC/MPO of their respective areas has changed under different federal authorizations. Required elements of all Coordinated Public Transit Human Services Transportation Plans include an assessment of available services, an assessment of transportation needs for individuals with disabilities and seniors, strategies, activities, and/or projects to address the identified gaps in service, opportunities to achieve efficiencies in service delivery, and priorities for implementation based on resources, time, and feasibility for implementing specific strategies and/or activities identified.

According to the Federal Transit Administration (FTA), “The human services transportation coordination provisions aim to improve transportation services for persons with disabilities, older adults, and individuals with lower incomes by ensuring that communities coordinate transportation resources provided through multiple federal programs. Coordination will enhance transportation access, minimize duplication of services and facilitate the most appropriate cost-effective transportation possible with available resources.”

South Central Ozark Council of Governments (SCOCOG) was created February 14, 1967 by Governor Warren E. Hearnes. The commission serves the seven county areas of Douglas, Howell, Oregon, Ozark, Shannon, Texas, and Wright counties.

Most of the rural regional planning commissions in Missouri were formed under Chapter 251 of the Revised Statutes of the State of Missouri. All regional councils in Missouri operate as “quasigovernmental” entities. In Missouri, regional planning commissions are advisory in nature, and county and municipal governments hold membership on a voluntary basis.

The role of a regional planning commission varies across the state, depending upon the desires of the member counties and municipalities and their representatives. Nonetheless, the primary role of the regional planning commission is to provide a technical staff capable of providing sound advice to its membership and working for coordination of various planning and infrastructure needs among the various counties and municipalities, as appropriate.

The purpose of the Transit Coordination Plan, to be completed by SCOCOG staff, is to identify strategies and preferred alternatives for initiating or improving coordination between public, private, and non-profit

providers that receive public funding for the transportation of disadvantaged individuals, including older adults, people with disabilities, and human services agency clients within the SCOCOG region.

PLANNING REQUIREMENTS

The American Public Transit Association stresses the benefits of coordinating public transportation service with human services programs for vulnerable populations. “Existing public transportation systems have the expertise to serve clients of social service agencies in areas such as dispatching, route creation, and point-to-point services; and most significantly, the infrastructure to provide these services is already in place.” Coordination will also “enhance transportation access, minimize duplication of services, and facilitate the most appropriate cost-effective transportation possible with available resources.”

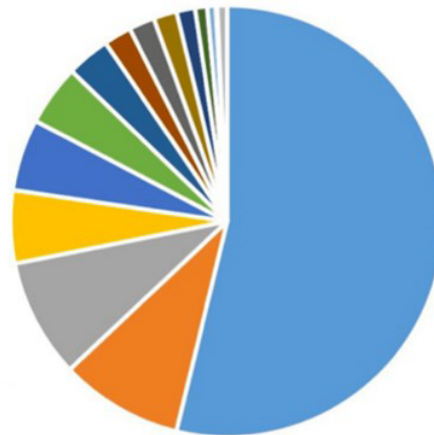
TRANSIT FUNDING PROGRAMS

Funding patterns were changed with the passage of MAP-21. Previously, funding apportionments were provided in a statewide single amount. That was changed to funding apportionments of large, urbanized areas (with a population of 200,000 or greater), small, urbanized areas (with a population of 50,000 to 199,000) and non-urbanized/rural areas (with a population of 49,999 or less).

Table 1.1. Funding (billions of dollars)

Where the IJA allocates \$550 billion in new infrastructure investment
Funding (billions of dollars)

Previously-Passed Transportation Funding	650
Roads, Bridges, and Related Programs	111
Energy, Power, and Electric Grid	107.5
Rail	66
Broadband	65
Water and Wastewater	55
Public Transportation	39.2
Airports	25
Natural Disaster Prevention and Mitigation	23.3
Remediation	21
Army Corps of Engineers	16.7
Safety	11
Ports and Coast Guard	7.8
Cybersecurity, Other	10.1



Source: Infrastructure Investment and Jobs Act Implementation Resources, gfoa.org, The Conference Board, 2022

Funding for traditional projects in Section 5310 was for replacement or expansion of vehicles where public transportation was unavailable, insufficient, or inappropriate.

Federal Transit Law now includes transit related equipment.

1. Purchase/installation of benches
2. Shelters and other passenger amenities
3. Lease of equipment
4. Acquisition of transportation services
5. Support for mobility management and coordination programs

The BIL looks to move beyond minimum requirements of the Americans with Disabilities Act (ADA) through expansion of paratransit service parameters beyond the three-fourths mile required by the ADA, and expansion of current hours of operation for ADA paratransit services that are beyond those provided on the fixed-route services.

Federal Transit Law has called for improved fixed route access projects that remove barriers to individuals with disabilities so they may access greater portions of public transportation systems, such as fixed-route bus service, commuter rail, light rail, and rapid rail (ex. improving signage, building accessible path to bus stop). Alternatives to public transit to enhance mobility for seniors and individuals with disabilities such as voucher programs or volunteer driver/aide programs are also identified.

FTA Section 5310 Funding

FTA Section 5310 funding represents the primary federal funding mechanism for enhanced mobility services in the region. Other options, such as local funding Medicaid/Medicare and Affordable Care Act funding mechanisms, provide other limited support. Funding is a primary challenge for service providers in the region. Non-emergency medical transportation (NEMT) is an eligible expense for low-income beneficiaries of Medicaid, and state Medicaid programs must assure that Medicaid beneficiaries have transportation access to all medically necessary services. Separate from emergency ambulance service, NEMT entails transportation to and from doctors’ appointments, dialysis, chemotherapy, etc. Medicare can also be used for medical transportation, but only in the case of emergency, or if the user otherwise requires ambulance transportation. The Department of Veterans Affairs also provides NEMT services for low-income and disabled veterans.

Table 1.2. BIL Fact Sheet

**BIPARTISAN INFRASTRUCTURE LAW FACT SHEET:
FORMULA GRANTS FOR THE ENHANCED MOBILITY
OF SENIORS AND INDIVIDUALS WITH DISABILITIES**

Fiscal Year	2022 (in millions)	2023 (in millions)	2024 (in millions)	2025 (in millions)	2026 (in millions)
Enhanced Mobility of Seniors and Individuals with Disabilities	\$421	\$429	\$439	\$447	\$457

Note: The Bipartisan Infrastructure Law provides both authorized future funding from the Mass Transit Account of the Highway Trust Fund and advance annual appropriations, both of which are included in the above table.

Eligible Recipients

Funding is made available to direct recipients.

- For rural and small urbanized areas (small UZAs), the state is the direct recipient. For large, urbanized areas (large UZAs), the governor of the state chooses a designated recipient. State or local governmental entities that operate a public transportation service are also eligible recipients.
- Subrecipients can include states or local government authorities, private nonprofit organizations, or operators of public transportation.

Eligible Activities

The BIL continues without change the broad range of eligible activities, including:

- Public transportation projects planned, designed, and carried out to meet the special needs of seniors and individuals with disabilities when public transportation is insufficient, inappropriate, or unavailable.
- Public transportation projects that exceed the requirements of the Americans with Disabilities Act of 1990 (42 U.S.C. 12101 et seq.)
- Public transportation projects that improve access to fixed-route service and decrease reliance by individuals with disabilities on complementary paratransit.
- Alternatives to public transportation that assist seniors and individuals with disabilities with transportation.
- At least 55 percent of program funds must be used on capital projects to meet the special needs of seniors and individuals with disabilities when public transportation is insufficient, inappropriate, or unavailable. Examples include:
 - Buses and vans.
 - Wheelchair lifts, ramps, and securement devices.
 - Transit-related information technology systems including scheduling and routing one-call systems.
 - Mobility management programs.
 - Acquisition of transportation services under a contract, lease, or other arrangement.
 - Both capital and operating costs associated with contracted service are eligible capital expenses. User-side subsidies are considered one form of eligible arrangement. The capital eligibility of acquisition of services as authorized in 49 U.S.C. 5310(b)(4) is limited to the Section 5310 program.
- The remaining 45 percent may be used for projects described above or for projects that exceed the requirements of the ADA, improve access to fixed route service and decrease reliance by individuals with disabilities on complementary transit, or alternatives to public transportation to assist seniors and individuals with disabilities. Examples include:
 - Travel training and volunteer driver programs.
 - Building an accessible path to a bus stop including curb-cuts, sidewalks, accessible pedestrian signals or other accessible features.
 - Improving signage, or way-finding technology.
 - Incremental cost of providing same day service or door-to-door service
 - Purchasing vehicles to support new accessible taxi, rides sharing and/or vanpooling programs.
 - Mobility management.

According to MoDOT's Citizen's Guide to Transportation Funding in Missouri, in fiscal year 2022, MoDOT administered \$27 million of transit funds. The majority of these funds are from federal programs that support operating costs and bus purchases for transit agencies across the state. There is a small amount of state and General Revenue funding to support operating costs for transit agencies.

Under the Patient Protection and Affordable Care Act of 2010 (ACA), the Community- Based Care Transitions Program, Community-Based Collaborative Care Network Program, and Balancing Incentive Payments Program provide funds to community-based organizations together with hospitals to reduce readmission rates, improve the transition process for patients, and facilitate aging in place, respectively. Providing transportation is an eligible expense under these programs.

In Missouri, Senate Bill 40 is a state tax levy that provides funding for residential, vocational, and other programs and services through boards throughout the state. Once formed, a board may create sheltered workshops, residential facilities, or related services for the care or employment of handicapped persons. These funds may be used in part to fund transportation services for these populations.

Title III-B of the Older Americans Act (OAA) provides funding for transportation services as well. These funds, distributed to state agencies, have many uses, including case management and home assistance services in addition to transportation. These funds are used by Area Agencies on Aging to fund essential service transportation (e.g. NEMTs, grocery trips), and site transportation (e.g. congregate meals).

There are also general revenue funds available from states. In Missouri, the Missouri Elderly and Handicapped Transportation Assistance Program (MEHTAP) reimburses eligible not-for-profit organizations for operating expenses for approved transportation projects.

Traditional Section 5310 Project Examples

- Buses and vans
- Wheelchair lifts, ramps, and securement devices
- Transit-related information technology systems, including scheduling/routing/one-call systems
- Mobility management programs
- Acquisition of transportation services under a contract, lease, or other arrangement

Non-Traditional Section 5310 Project Examples

- Travel training
- Volunteer driver programs
- Building an accessible path to a bus stop, including curb-cuts, sidewalks, accessible pedestrian signals or other accessible features
- Improving signage, or way-finding technology
- Incremental cost of providing same day service or door-to-door service
- Purchasing vehicles to support new accessible taxi, rides sharing and/or vanpooling programs
- Mobility management programs

Formula Grants for Rural Areas (Section 5311)

The Formula Grants for Rural Areas Program provides capital, planning, and operating assistance to states to support public transportation in rural areas with populations of less than 50,000, where many residents often rely on public transit to reach their destinations. The program also provides funding for state and national training and technical assistance through the Rural Transportation Assistance Program.

Eligible Recipients:

- States, Indian tribes or Alaskan Native villages, groups or communities identified by the Bureau of Indian Affairs (BIA)
- Subrecipient's: State or local government authorities, nonprofit organizations, operators of public transportation or intercity bus service that receive funds indirectly through a recipient.

Eligible Activities:

- Planning, capital, operating, job access and reverse commute projects, and the acquisition of public transportation services.

What Has Changed?

In determining the amount of the unsubsidized portion of privately provided intercity bus service that connects feeder service that is eligible as in-kind local match, all operating and capital costs can now be included without revenue offset.

Revenue from the sale of advertising and concessions may be used as local match.

Recipients may now use up to 20% of their 5311 allocation (previously 10%) for the operation of para transit service, if certain conditions are met.

Funding

1. Federal Share
 - Federal share is 80% for capital projects.
 - Federal share is 50% for operating assistance.
 - Federal share is 80% for Americans with Disabilities Act (ADA) non-fixed-route paratransit service, using up to 10% of a recipient's apportionment.
2. Formula Details
 - 83.15% of funds apportioned based on land area and population in rural areas.
 - 16.85% of funds apportioned based on land area, revenue-vehicle miles, and low-income individuals in rural areas.

Grants for Buses and Bus Facilities Formula Program (5339(a))

The Grants for Buses and Bus Facilities Program (49 U.S.C. 5339) makes Federal resources available to States and designated recipients to replace, rehabilitate and purchase buses and related equipment and to construct bus-related facilities including technological changes or innovations to modify low or no emission vehicles or facilities. Funding is provided through formula allocations and competitive grants. A sub-program provides competitive grants for bus and bus facility projects that support low and zero-emission vehicles.

Eligible Recipients:

Eligible Recipients include;

- Designated recipients that operate fixed route bus service or that allocate funding to fixed route bus operators.
- State or local governmental entities that operate fixed route bus service that are eligible to receive direct grants under 5307 and 5311.

Subrecipients;

- An eligible recipient that receives a grant under the formula or discretionary programs may allocate amounts from the grant to subrecipients that are public agencies or private nonprofit organizations engaged in public transportation.

Eligible Activities:

- Capital projects to replace, rehabilitate and purchase buses, vans, and related equipment, and to construct bus-related facilities, including technological changes or innovations to modify low or no emission vehicles or facilities.

What Has Changed?

State and local government entities that operate fixed route bus service and that are eligible to receive direct grants under 5307 and 5311 may now be direct recipients of Section 5339 funds, regardless of their designated recipient status.

1. Two discretionary components have been added the program.
 - a) A bus and bus facilities competitive program based on asset age and condition.
 - b) A low or no emissions bus deployment program.
2. A solicitation of proposals for competitive funding including requirements and procedures will be published in an annual Notice of Funding Availability (NOFA) as soon as possible.
3. A new pilot provision allows designated recipients in urbanized areas between 200,000 and 999,999 in population to participate in voluntary state pools to allow transfers of formula funds between designated recipients from FY 2016 through FY 2020.
4. Allows states to submit statewide applications for bus needs.
5. The minimum state allocation under the formula was raised to \$1.75M from \$1.25M; the territory allocation was unchanged.
6. Grantees may use up to 0.5% of their 5339 allocation on Workforce Development activities.

Funding

1. Federal Share
 - The Federal share is not to exceed 80 percent of the net project cost.
2. Formula Details:
 - National Distribution – \$90.5 million will be allocated each year among all States and territories, with each state receiving \$1.75 million and each territory (including D.C. and Puerto Rico) receiving \$500,000.
 - Apportionment Formula – The remainder of program funds will be apportioned based on population and service factors using the Section 5307 Urbanized Area Formula Program apportionment formula.
 - Period of Availability - Funds are available for three years after the fiscal year in which the amount is apportioned.

REGIONAL PLANNING COMMISSIONS

Regional planning commissions (RPC) across the United States and in Missouri as well, are known by a variety of names, including councils of government, regional planning commissions, area-wide planning organizations, economic development districts, and area development districts. Regardless of their name, there are several basic and fundamental similarities among the organizations. All have been formed by a coalition of local governments in one manner or another. All must have operating budgets to be able to function. All must have staff to provide for the work that is directed to them by their member governments, collectively or individually, and by various state and federal agencies with which the agency contracts under authority of the board of directors and their membership. In Missouri, regional planning commissions are advisory in nature and county and municipal governments hold membership on a voluntary basis.

Typically, regional planning commissions address a broad cross-section of issues, including comprehensive planning; economic development, including marketing, industrial park development, operation of revolving loan funds, and coordination with industrial prospects and various agencies and organizations involved in economic development. Most regional planning commissions deal with infrastructural issues, such as public water supply; sanitary sewage collection and treatment; planning for various modes of transportation, including local streets and roads, highways, airports, port development, as appropriate, mass transit, and in some instances, rail. Regional planning commissions are also, from time to time, involved in park, recreational and open space planning and issues; development of various ordinances, such as subdivision regulations, zoning ordinances, mobile home park ordinances and the like; coordination of programs on behalf of county and municipal members with state and federal agencies; solid waste planning; hazardous waste planning; stormwater damage and flood control, including the National Flood Insurance Program; working for Improved educational and training facilities; manpower planning and job training issues; health and health facilities' needs; and planning for compatible land usage. Most regional planning commissions also prepare grant applications for implementation of various capital improvements and initiation of various programs.

Numerous regional planning commissions also assist county and municipal government in administration of grants-in-aid. Some regional planning commissions are also involved in agricultural issues, housing development, and provision of a variety of direct services under an agreed upon basis with member units of government. A number of regional councils provide mapping and drafting services for their memberships.

The role of the regional planning commission or council of government varies in each region, depending upon the desires of the member counties and municipalities and their representatives. Nonetheless, the prime role of the regional planning commission is to provide a technical staff capable of providing sound advice to its membership and to work for coordination of various planning and infrastructural needs among the various counties and municipalities, as appropriate. Many regional planning commissions or councils of government conduct a considerable amount of research as a matter of course in their day-to-day operations and often have a considerable amount of data and information available for use by their members and citizens of the region.

A number of the regional planning commissions in Missouri serve as repositories for census data under an agreement with the Missouri State Library and its Data Affiliate Program. Most of the regional planning commissions have a small technical and planning library which also houses a wealth of data and information about their respective regions and, perhaps, a broader area.

Most of the rural regional planning commissions in Missouri were formed under Chapter 251 of the Revised Statutes of the State of Missouri. Some are incorporated separately as not-for-profit corporations, and yet others, particularly in the metropolitan areas, were formed by interstate compact or other incorporating methods. Several of the regional planning commissions, notably East-West Gateway Coordination Council, Mid-America Regional Council and Mo-Kan Regional Council, serve as bi-state regional planning groups for their respective areas. All regional councils in Missouri operate on a not-for-profit basis.

The regional planning commissions across the State of Missouri provide an effective way for local governments to work together to address common problems and to share technical staff for problems that cross border lines or boundaries and need an area wide approach. They also can effectively deliver programs which cannot be afforded on an individualized basis by county and municipal governments but can be afforded on a collective basis where all share staff and/or resources. The intent of the regional planning commissions in Missouri is to be of service to their member counties and municipalities and to bring an organized approach to addressing a broad cross-section of area wide problems. They are also available to assist their member entities in coordinating the needs of the area with state and federal agencies or with private companies or other public bodies.

South Central Ozark Council of Governments (SCOCOG)

SCOCOG is one of 19 regional planning commissions in Missouri. Established in 1967 as the first regional council in the state, the current staff of nine professionals serve more than 115,000 people in seven counties: Douglas, Howell, Oregon, Ozark, Shannon, Texas, and Wright.

The Council includes locally elected and appointed officials from each of the seven counties and the 24 incorporated communities. In regard to this plan, it also includes technical staff from the Missouri

Department of Transportation (MoDOT), Federal Highway Administration (FHA), Federal Transit Administration (FTA), and the Federal Aviation Administration (FAA).

Staff from local governments and area transportation and human service agencies have been asked to serve on SCOCOG's Planning Committee, which provides technical review, comments, and recommendations on draft RPC plans, programs, studies, and issues.

SCOPE OF WORK

Public Transit and Human Services Transportation Plan

The South Central Ozark Council of Governments' Transit Coordination Plan will encompass all of Douglas, Howell, Oregon, Ozark, Shannon, Texas, and Wright counties, as well as the 24 incorporated communities in the region. This plan will include participation from all included public, private, and non-profit transportation providers, and local area human service providers. An invitation email and a publication in the newspaper was sent out in April of 2023 to request participation from these groups. The SCOCOG Transportation Advisory Committee will assist in the data collection and recommendations for the Transit Coordination Plan. The public will also be involved at key moments within the development and adoption process. The timing of such involvement will be determined in conjunction with the advisory committee.

Process Tasks

1. Establish Planning Committee
2. Guided Data Collection
3. Identification of Service Gaps and Service Problems
4. Goals and Objectives
5. Plan Development
6. Implementation Schedule and Strategies
7. Implementation Agreement
8. Performance Measures

Task 1 - Transportation Advisory Committee

The South Central Ozark Transportation Advisory Committee (SCOTAC) will serve to monitor and provide input to the project. This "Steering" Committee will meet with SCOCOG staff regularly for progress updates and will also be utilized during Task 2 – Guided Data Collection.

Task 2 – Guided Data Collection

Demographic, economic and transportation data from the study area will be collected by SCOCOG with the assistance from the SCOTAC. All human services for the region will be identified as will all existing transportation services. By consulting the SCOTAC, a catalogue of common origins and destinations will also be developed.

Task 3 – Identification of Service Gaps and Problems

Combining the information from Task 2 with work by SCOCOG staff members, a geographic information system will be deployed to determine service gaps and service problems. Key areas of overlap and disparity will be recognized and presented to the Steering Committee. Additionally, a robust outreach effort to area human services agencies is conducted to further identify service gaps.

Task 4 – Goals and Objectives

Using the assessment of needs from Task 3, local stakeholders and agencies, SCOTAC members and SCOCOG staff will develop goals and objectives by which the CPTHSTP will be guided. A process will also be developed to guide the prioritization of identified strategies.

Task 5 – Implementation Schedule and Strategies

This process will address the ranking of identified strategies. The overall goal of this document is to better guide the selection of transit projects in relation to their federal funding categories thus resulting in better coordinated systems and funding streams across the country. The prioritization of strategies was completed by planning committee participants as identified on page 26 of this document.

Task 6 – Plan Development

This work will create a plan to improve the coordination of existing transit services and human service operations. The plan will also include recommendations for meeting the goals and objectives, as well as possible funding sources for regional projects. The plan will serve as a framework for decisions as well as assist with benchmarking and performance monitoring. The plan should be updated at least every five years.

Task 7 – Implementation Agreement

Area agencies, local governments and other interested parties will be asked to agree to the recommendations of the coordination plan. Such an agreement will provide a basis on which future decisions relating to the plan are made.

Task 8 – Performance Measures

A new paradigm in regional coordination implementation and performance will be established: periodic meetings of the human service agencies and transit providers will aim keep the strategies contained with the plan at the forefront; and progress made in implementing the strategies will be reviewed and discussed.

SPECIAL CONSIDERATION GROUPS

The funding programs which will utilize the coordinated public transit and human services transportation plan involve three special consideration, or special needs populations specifically;

1. Elderly persons
2. Disabled persons
3. Low-income persons

According to the U.S. Census Bureau, elderly is defined as a person aged 65 years or older. Disabled persons are defined specifically by the Federal Highway Administration as “an individual who, because of illness, injury, age, congenital malfunction, or other incapacity or temporary or permanent disability (including an individual who is a wheelchair user or has semi-ambulatory capability), cannot use effectively, without special facilities, planning, or design, mass transportation service or a mass transportation facility”.

The Federal Poverty Level (FPL) is established each year by the Department of Health and Human Services as a measure of income that is deemed minimally adequate. The FPL is used to determine eligibility for certain programs and benefits, including subsidized health insurance, Medicaid, and the Supplemental Nutrition Assistance Program (SNAP).

Each of these populations (elderly, disabled, low-income) are well-represented in the south central Missouri region. The region has an elderly population which has concentrations up to 34.6 percent. The disabled population has concentrations up to near 46.2 percent and concentrations of persons defined as low income up to 33.1 percent. The median household income for the SCOCOG region is \$33,642 which is only 41% of state MHI of \$57,290.

Elderly Persons

The U.S. Census Bureau defines elderly as those aged 65 and older. Ozark County has the largest concentration of elderly with 28% percent of the population being elderly, but significant concentrations exist in each of the seven counties. This can be seen in Table 1.3 below.

Though there is a widespread presence of elderly persons throughout the region, the heaviest concentrations of elderly persons in the SCOCOG region resides within Douglas, Ozark, and Oregon Counties.

Table 1.3. Percentage of Population >65

County-Municipality	Percent of population over the age of 65
Howell	18.8
Mountain View	25.1
West Plains	18
Willow Springs	21
Brandsville	17
Ozark	28
Bakersfield	27.5
Gainesville	36.5
Theodosia	57.6
Oregon	21.4
Alton	19.9
Koshkonong	16.5
Thayer	18.6
Shannon	21.3
Birch Tree	14
Eminence	18.1
Winona	19.5
Texas	19.6
Cabool	15.7
Licking	16
Houston	22.9
Plato	22.2
Raymondville	11.4
Summersville	21.2
Wright	18
Hartville	27.8
Mansfield	16.5
Mountain Grove	26.2
Norwood	11.6
Douglas	24.4
Ava	23.1

Disabled Persons

According to the US Census Bureau, disability is determined by several variables and is categorized in one of six ways. To determine sensory disability, the Census Bureau asked those aged 5 and over about the existence of a lasting condition such as blindness, deafness, severe vision or hearing impairment. To determine a physical disability, respondents aged 5 and over were asked about a condition which substantially limits one or more basic physical activities such as walking, climbing stairs, reaching, lifting, or carrying.

The remaining categories are based upon a physical, mental, or emotional condition lasting more than 6 months which also limited the ability to perform certain activities. For those aged 5 and over a mental disability is based on learning, remembering, or concentrating, while a self-care disability is based on dressing, bathing, or getting around inside the home. For those aged 16 years and over, the Census Bureau also provided categories for going outside the home disability, which might mean an inability to go outside the home alone to shop or visit the doctor, and an employment disability.

Ozark County has the highest rate for households with disabled individuals at 25.2 percent.

The following Table 1.4 shows the spatial distribution of households with one or more disabled person in the SCOCOG region. The data used to develop the map was collected by the US Census 2020 American Community Survey.

Table 1.4. Percentage of Households with 1+ Disabled Persons

County-Municipality	Percent of Households with 1+ Disabled Persons %
Howell	20.8
Mountain View	20.5
West Plains	21.5
Willow Springs	26.2
Brandsville	36.1
Ozark	25.2
Bakersfield	44.7
Gainesville	45.3
Theodosia	54.3
Oregon	24.2
Alton	26.7
Koshkonong	30.7
Thayer	23.8
Shannon	23.6
Birch Tree	39.1
Eminence	38.3

Winona	39.3
Texas	24.3
Cabool	25.2
Licking	26.7
Houston	29.6
Plato	16.4
Raymondville	22.9
Summersville	26.7
Wright	19.9
Hartville	38.6
Mansfield	22.3
Mountain Grove	27.6
Norwood	17.1
Douglas	21.3
Ava	27.5

Low-Income Persons

According to the 2020 American Community Survey, Median Household Income for Counties the region ranges from \$32,766 (Oregon) to \$39,482 (Howell). All seven of the SCOCOG counties are considerably below state levels in MHI, Average Household Income, Median Family Income and Per Capita Income.

In the State of Missouri, 12.7 percent of all households are considered to be living below the federal poverty level, according to the 2020 American Community Survey. Every County in the SCOCOG region suffers a significantly higher rate of poverty than the state average, and all but two incorporated communities (Plato and Summersville) have higher household poverty rates than the state average.

It is clear that this area is one of the more economically depressed regions in the entire nation. See Table 1.5 below for details.

Table 1.5. Percentage of Households with Below Poverty Level

County-Municipality	Percent of Households Below the Poverty Level %
Howell	18.4
Mountain View	19.0
West Plains	23.9
Willow Springs	21.3
Brandsville	20.5
Ozark	20.4
Bakersfield	47.7

Gainesville	40.8
Theodosia	5.6
Oregon	21.2
Alton	15.5
Koshkonong	45.9
Thayer	26.1
Shannon	21.5
Birch Tree	59.2
Eminence	12.3
Winona	26.3
Texas	22.0
Cabool	17.5
Licking	22.8
Houston	21.4
Plato	0
Raymondville	11.2
Summersville	30.6
Wright	19.8
Hartville	19.1
Mansfield	18.8
Mountain Grove	20.8
Norwood	27.3
Douglas	20.5
Ava	5.4

PUBLIC INVOLVEMENT

Public involvement is a major component in any coordination plan. FTA offers a variety of ways in which planning agencies may involve the public in plan development. For the purpose of this plan, SCOCOG chose to use two survey instruments, one distributed to transit users, and one to transit providers. Distribution methods included delivery of surveys to numerous area human service agencies, as well as making each survey available on the SCOCOG website and promoting the surveys by way of several regional newspapers. Meetings were held at the largest senior center in each county, where administrators and patrons were able to provide input on the issues surrounding transit use and availability. The results of each survey and a synopsis of each senior center meeting are included in *Appendix C, Stakeholder Involvement*.

Planning Committee Participants

The process set forth to update the region’s CPTHSTP was established by the South Central Ozark Transportation Advisory Committee. The content of the plan was derived by engaged citizens and individuals that work in the fields of transportation and human services in south central Missouri. Below Table 1.6 is a listing of the agencies who took time to participate in the plan update and provide the invaluable input to create the content of the plan:

Table 1.6. Participants in the Plan Update

<p>OATS SW Region 2909 N. Martin Avenue Springfield, MO 65803 417-887-9272</p>	<p>SMTS 700 E. Highway 72 P.O. Box 679 Fredericktown, MO 63645 573-783-5505</p>
<p>West Plains Transit 303 E Broadway West Plains, MO 65775 417-256-1241</p>	<p>City of Houston 601 S. Grand Houston, MO 65483 417-967-3349</p>
<p>City of Ava 127 SW 2nd. Avenue P O Box 967 Ava, MO 65608 417-683-5516</p>	<p>City of Mountain Grove 100 East State Street P O Box 351 Mountain Grove, MO 65711 417-926-4162</p>
<p>Ozark Independent Living 109 Aid Avenue West Plains, MO 65775 417-257-0038</p>	<p>Ozarks Medical Center 1100 Kentucky Avenue West Plains, MO 65775 417-256-9111</p>
<p>Texas Co. Memorial Hospital 1333 S. Sam Houston Blvd. Houston, MO 65483 417-967-3311</p>	<p>Licking Bridge Builders 116 Greene Street Licking, MO 65542 573-674-3558</p>
<p>Douglas County Health Dept. 608 NW 12th Ave. C Ava, MO 65608 417-683-4174</p>	<p>Howell County Health Dept. 180 Kentucky St. West Plains, MO 65775 417-256-7078</p>

<p>Shannon County Health Dept. 110 Grey Jones Dr. Eminence, MO 65466 573-226-3914</p>	<p>Texas County Health Dept. 950 US Hwy. 63 Houston, MO 65483 417-967-4131</p>
<p>Ozark County Health Dept. 370 3rd. Street Gainesville, MO 65655 417-679-3334</p>	<p>Oregon County Health Dept. 201 Market Street Thayer, MO 65791 417-264-3114</p>
<p>Wright County Health Dept. <i>Hartville Office</i> 300 South Main Suite C Hartville, MO 65667 417-741-7791</p>	<p>Wright County Health Dept. <i>Mountain Grove Office</i> 602 East State Street Mountain Grove, MO 65711</p>
<p>South Howell County Med Transport 1951 State Hwy. K West Plains, MO 65775 417-256-2490</p>	
<p>Christos House Shelter 1554 Imperial Center West Plains, MO 65775 417-469-1190</p>	<p>Heart of the Ozarks United Way PMB 329 / 1404 Southern Hills Ctr. West Plains, MO 65775 417-257-7184</p>

In addition to each planning meeting held at senior centers across the region, two planning meetings were held to establish goals and strategies to guide the implementation of the CPTHSTP over the next five years.

ADOPTION OF THE PLAN

The updated Coordinated Public Transit and Human Services Transportation Plan was approved and adopted by the South Central Ozark Council of Governments Board of Directors at their regular business meeting on June 20, 2023.

REGIONAL SERVICE ASSESSMENT

Service providers were identified by several methods. In 2022-2023, SCOCOG participated in a statewide survey of transit providers. Updated fleet information was collected during planning meetings throughout the update process. Also, each meeting participant was asked to forward the information on to anyone they thought might have been missed. Additional details on each identified transit service are included in *Appendix A, Transit Service Assessment*.

TRANSPORTATION PROVIDERS

OATS Transit

- OATS, Inc. is a not-for-profit 501(c)3 corporation providing transportation for thousands of Missourians, including the rural general public, senior citizens and people with disabilities in 87 Missouri counties. Contrary to what many think, OATS transportation is not just for seniors, and in fact the top services provided are transportation to work and medical appointments.
- OATS Transit is a public transportation system that is available to everyone, regardless of age, race, gender, color, religion, or national origin, and in fact serves a wide diversity of clientele. We help people get to work, doctor appointments, essential shopping, and other places people need to go. Our services range from taking toddlers to pre-school, getting people to work each day, taking patients to life-saving medical appointment, and taking people shopping so they can continue living independently. We also offer contract transportation service for agencies, whether it be for one day or one year.
- OATS provides transportation services to individuals in the western half of the SCOCOG region, including Douglas, Ozark, and Wright Counties

Southeast Missouri Transportation Service (SMTS)

- The mission of SMTS is to improve the quality of life of people through assisting their access to goods and services of society. Access/transportation will be of assistance in the prevention of institutionalization, improved opportunity to employment and training facilities participation, equal utilization of medical and other services.
- Offering door-to-door transportation to everyone in 20 Missouri counties, SMTS, Inc. is one of Missouri's largest non-profit transportation providers.
- Handicap accessible vehicles allow for the comfortable, safe transportation of individuals in wheelchairs. Our staff is thoroughly trained and place the rider's safety first.
- SMTS provides transportation services to individuals in the eastern half of the SCOCOG region, including Howell, Oregon, Shannon and Texas Counties.

Table 1.7. Municipal Transit Providers

Municipal Transit Providers	
Provider	Service Description
City of Houston	Fixed route system
City of West Plains	Fixed route and on-call transit service

Table 1.8. Other Area Transit Providers

Other Area Transit Providers	
Provider	Service Description
Alternative Opportunities, Inc.	Sheltered workshop on-call service
Texas County Memorial Hospital	Non-emergent medical transport
Ozark Independent Living	Contractual on-call service
Houston Senior Center	On-demand service
Unique Services	Sheltered workshop on-call service
South Howell County Ambulance District	Non-emergent medical transport
Ozark Medical Center	Non-emergent on-demand medical transport
Mountain View Senior Center	On-demand, non-emergency service
Ozark County Ambulance District	Non-emergent medical transport
Licking Bridge Builders	Fixed route and on-call transit service
Three Rivers Sheltered Industries	Contractual on-call service
Willow Healthcare	Transport by appointment for area elderly
Unique Services, LLC.	Sheltered workshop on-call service

REGIONAL COORDINATED PLAN

Stakeholder involvement is vital to the success of the Public Transit-Human Services Transportation Plan. Identifying and engaging the appropriate organizations and individuals in planning efforts was critical to identifying the needs of the target populations, the needs of the community/region, the transportation services available, and the identification of new solutions.

The stakeholder checklist provided by MoDOT was used to ensure that a wide range of stakeholders were involved in this assessment. Identifying and contacting as many stakeholders as possible in the area provided a good foundation for establishing the existing services currently being used, any unmet needs for these services, any duplication of services, and any issues or challenges that might be addressed.

Outreach efforts have been documented and are located in *Appendix B, Public Notification*. Several meetings were held throughout the region, including two prioritization meetings held at the Ozarks Small Business Incubator in West Plains, Houston City Hall. The meetings were well attended by a variety of stakeholders who came to the table with solution-oriented ideas.

ASSESSMENT OF TRANSPORTATION NEEDS

Transit and human services needs were identified by the distribution of surveys to transit providers and users, a series of meetings with Senior Citizens Centers and Community Centers in the south-central region, and planning and prioritization meetings of regional stakeholders. Two stakeholder planning and prioritization meetings were held in the region: first, on May 16th, 2023 at the Civic Center in West Plains, and second on May 18th, 2023 at Mansfield Community Center. Participants of the two meetings are listing in Table 1.9 below.

Table 1.9. 2023 Regional Planning Participants

2023 Regional Planning Meeting Participants	
Name	Agency
Scott Long	Texas County
Jessie Plunck	Shannon County Health Dept.
Brandi Dooley	Shannon County Health Dept.
Angel Wells	Texas County Health Dept.
Ginny Smith	SMTS
Daniel Smith	SMTS
Mike Falwell	West Plains Transit
Moiria Seiber	Christos House
Suzanne Welsh	City of Ava
Chris Gilliam	Howell County Health Dept.
Rhonda Suter	Ozark County Health Dept.
Rene Frazier	OATS Transit
Jeff Robinson	OATS Transit
Jay Gentry	Texas County Memorial Hospital

Once existing transportation services were identified and inventoried, the next step was to identify the various types of transportation challenges and "gaps" in existing transportation services. To do this, the existing services were compared with the origins and destinations of people, especially the

transportation disadvantaged. By identifying the unmet needs of the region, stakeholders were able to determine the services that are most appropriate and useful to meeting the unmet needs.

Regional Needs and Weaknesses

- Weekend service
- Expanded evening service.
- Confusing routing system
- Creation of fixed daily routes
- More trips to Springfield, and other large cities where critical healthcare services are located.
- The elderly and disabled are having problems doing personal shopping.
- Disabled clientele from ages 18-59 having trouble affording transit service.
- Lack of readily available handicapped accessible vans and busses
- Difficulties in serving “very rural” clients.
- Lack of volunteers
- Lack of safety accommodations for young children
- Inefficient or ineffective marketing of transit services.

COORDINATION STRATEGIES

Strategies to implement coordination vary in each area being studied depending on the resources available, the size of the market for each alternative, the availability of existing services, and the extent to which these services are duplicated or gaps exist. It was found that coordination already occurs throughout much of the region because of necessity; there are a large number of people who need transportation and very few providers; providers in the rural area try to “make do” with the resources they have. Unlike urban areas where it is possible to catch a bus practically any time of day in almost any part of the city; in rural areas a bus may only come to your area once a week, a trip to the doctor may be possible just once a month and you must coordinate your doctor visit to coincide with the bus trip.

There are effective coordination strategies currently being implemented in the south-central Missouri region. One example is the coordination of services between SMTS, Inc. and sheltered workshops in Oregon, Shannon, Texas, and Howell counties. SMTS provides local service to these organizations as well as medical trips on the regional level. Coordination is also occurring within the City of Houston with their transit system and with Texas County Memorial Hospital. Patients sometimes travel to the Hospital on the city bus and are transported home by the hospital’s van.

Based on the results of the stakeholder assessment, transportation service inventory, and study of the population distribution by GIS, plus the location of travel origins and destinations, the following strategies in Table 1.10 below were developed.

Table 1.10. 2023 Regional Coordination Strategies

2023 REGIONAL COORDINATION STRATEGIES
Increase Transportation Opportunity
<ul style="list-style-type: none"> ➤ Additional staff/ Vehicles and Transportation providers to serve more clientele ➤ Identify and engage new clientele and customers ➤ Improved mobility for persons with disabilities
Increase Agency Productivity
<ul style="list-style-type: none"> ➤ Establish a working group between city/county and local agencies EX: Health Department, Senior Center, elected officials, city/county staff ➤ Coordinate efforts to educate the public on transit opportunities ➤ Focus funds to meet projected needs
Improve Quality of Service
<ul style="list-style-type: none"> ➤ Expand the geographic reach of local transit providers ➤ Work directly with senior centers ➤ Meet the needs of intra-county services ➤ Assist persons with disabilities onto transit and off transit (door to door service)

Establishing priorities of coordination efforts and strategies to view the success of the alternatives is an important aspect to a Coordination Plan. Creating strategies that are attainable with the fiscal constraints that are on many agencies was of vital importance for the execution and success of the Plan. Measurement of the success of these strategies will be seen very easily in the anticipated increased riders of the providers of transportation in the region.

The strategies were prioritized at the regional planning meeting held at the West Plains Civic Center and the Mansfield Community Center on May 16th and May 18th, 2023, using a simple score methodology. Participants were given stickers to rank the highest, medium, and lowest priorities. Results from both meetings were added together to complete the priority list in Table 1.11 below.

Table 1.11. 2023 Prioritized Strategies

2023 CPTHSTP PLAN PRIORITIZED STRATEGIES	
HIGH PRIORITY	SCORE
Additional staff/ Vehicles and Transportation providers to serve more clientele	43
Expand the geographic reach of local transit providers	18
Coordinate efforts to educate the public on transit opportunities	16
MEDIUM PRIORITY	
Meet the needs of intra-county services	12
Assist persons with disabilities onto transit and off transit (door to door service)	9
Establish a working group between city/county and local agencies EX: Health Department, Senior Center, elected officials, city/county staff	8
Work directly with senior centers	6
LOW PRIORITY	
Identify and engage new clientele and customers	1
Improved mobility for persons with disabilities	1
Focus funds to meet projected needs	1

APPENDIX A: TRANSIT SERVICE ASSESSMENT

West Plains Transit System

The West Plains Transit System (WPTS) operates one (1) 19 passenger bus and one mini-van within the city limits of West Plains. The service is available to the public between 7:45 a.m. and 3:45 p.m. Monday through Friday except for New Year's Day, Martin Luther King, Jr. Day, Presidents' Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, Friday after Thanksgiving and Christmas Day.

All service is curb-to-curb. WPTS vehicles are accessible to and usable by individuals with disabilities, including individuals who use wheelchairs. WPTS drivers will assist with operation of the wheelchair lift. Passengers are limited to carrying items they can load and unload themselves.

WPTS operates a regular route with deviations and a demand response service. The regular route is two hours long and includes at least one stop at 32 designated locations. The route is driven four times daily. With a 24 hour advance request, the route bus can deviate up to three-fourths a mile from the designated route if the deviation will not disrupt the posted schedule. Demand response service (curb to curb) is available with a 24 hour advance request for individuals farther than three fourths of a mile away from the regular route or individuals unable to get to a designated stop. Phone numbers to call for route deviations or demand response service are 256-1241 or 293-0921. Requests for Monday service should be made Friday.

Route schedules and maps that indicate the stops and covered shelters as well as transit rules are available at City Hall, West Plains Public Library, Chamber of Commerce and numerous agencies throughout West Plains. Information is also available at the City of West Plains website www.westplains.net. Call 256-1241 or 256-7176 for additional information.

Bus fares: Regular fare \$1.50 (each way) - Group fares \$1.00 for a group of five or more riders (one way) and \$.75 for one or more riders (one way). Senior Citizen passes, ten rides to a pass, can be obtained (if available) at the Senior Citizen Center (SCC). These passes are paid for by the Division of Aging, State of Missouri and are offered on a first come, first serve basis. Additional passes can be made available through local donations.

The WPTS finds it necessary from time to time to adjust routes and times due to lack of ridership or the increase of ridership.

Phone numbers for the WPTS are **256-1241** or **257-4339**

Service Area: City of West Plains

Vehicle Inventory: One (1) 19 passenger bus; one (1) mini-van; two reserve transit buses

Ozark Sheltered Industries

Ozark Sheltered Industries contracts with SMTS as their transportation service provider. Ozark Sheltered Industries is a sheltered workshop that provides employment for 50 developmentally disabled persons.

Service Area: Howell County, but not limited to: West Plains, Mtn. View, Willow Springs, and Pomona

Schedule: Monday through Friday, 8:00am – 5:00pm

Vehicle Inventory:

VEHICLE NUMBER	TYPE	CAPACITY	WHEELCHAIR ACCESSIBLE
208687	2006 Chevy Van	15	No
208808	2006 Chevy Van	15	No
207647	2006 Chevy Van	15	No
208058	2006 Chevy Van	15	No
413063	2009 Chevy Van	20	Yes

Ozarks Medical Center (Behavioral Health Care)

Service Area: South Central Ozark region

Schedule: On demand

Vehicle Inventory:

VEHICLE NUMBER	TYPE	WHEELCHAIR ACCESSIBILITY
27	2009 Dodge Mini Caravan	No
28	2010 Dodge Mini G Caravan	No
337	2008 Chevy Maxi Express	No
338	2010 Chevy Maxi Express	No
346	2008 Chevy Express	No
347	2016 Dodge Mini Caravan	No
348	2017 Dodge Mini Caravan	Yes
349	2021 Toyota Corolla	No
350	2022 Toyota Corolla	No

Willow Health Care

W.H.C. provides transportation service to the elderly.

Service Area: Howell County and surrounding areas

Schedule: Monday through Friday to accommodate appointments

Vehicle Inventory:

TYPE	CAPACITY	WHEELCHAIR ACCESSIBILITY
2000 Chevy Cargo Van	6	Yes
1995 El Dorado Minibus	24	Yes
2000 Chevy Cargo Van	9	Yes
2007 Ford E-350 Van	9	Yes
2008 Ford E-350 Van	12	Yes

Bus Fee Schedule:

	Willow Care	BrookHaven	Mountain View
Destination	PRICE (\$)	PRICE (\$)	PRICE (\$)
West Plains	15	5	15
Willow Springs	5	15	15
Springfield	85	85	100
Mountain View	15	15	5
Cabool	15	20	20
	Willow Care	BrookHaven	Mountain View
Destination	PRICE (\$)	PRICE (\$)	PRICE (\$)
Mountain Grove	20	25	25
Poplar Bluff	100	100	85
Gainesville	60	50	60
Birch Tree	20	25	15
Ava	50	65	65
Mountain Home, AR	100	80	110

Mountain View Senior Center

Service Area: Howell, Texas, and Shannon Counties

Schedule: On demand

Vehicle Inventory:

TYPE	CAPACITY	WHEELCHAIR ACCESSIBILITY
Dodge Van	14	No

Three Rivers Sheltered Industries

Three Rivers Sheltered Industries contracts transportation services exclusively for their 17 clients.

Service Area: Shannon County

Driver: Freddie Howell

Schedule: Monday through Friday 7:00am – 3:00pm

Vehicle Inventory: One 15-passenger bus, wheelchair accessible owned by Freddie Howell, a private citizen

Opportunity Sheltered Industries

O.S.I. receives some transportation services from the City of Houston, but also pay employees to provide their own transport. The city provides less than 10-percent of total expenses for 30 employees.

Service Area: Texas County

Schedule: Monday through Friday 8:00am – 4:00pm

Vehicle Inventory: None, Purchase of Service (employees get 25 cents per mile round trip to make their own way to work)

City of Houston Transit System

The City of Houston's bussing system works as a fixed route and on-call for service. It only provides service within the city limits of Houston.

The city's transit system serves specific program clientele:

- Opportunity Sheltered Industries: 20 clients
- Senior Nutrition: 20 clients

Service Area: City of Houston

Schedule: Monday through Friday 8:00am – 4:00pm

Vehicle Inventory: Two transit buses

Texas County Memorial Hospital

TCMH provides transportation to riders from their homes to clinics and hospitals. On-call service (as needed)

Service Area: Texas and parts of the seven surrounding counties

Schedule: On demand

Vehicle Inventory: Two (2) handicapped accessible minivans

Houston Senior Center

Service Area: City of Houston

Schedule: 8:40am – 2:22pm

Vehicle Inventory: Two transit buses; not tom wheelchair accessible.

Unique Services

Unique Services is a sheltered workshop that provides transport to their 20 clients.

Service Area: Wright County

Schedule:

Van #1 – 7:00am – 9:00am and 3:30pm – 5:30pm (long route)

Van #2 – 8:00am – 9:00am and 3:30pm – 4:00pm (short route)

Bus #3 – 8:00am – 9:00am and 3:30pm – 4:00pm (short route)

Vehicle Inventory: Two vans; 29 passenger capacity in total & 1 bus; not wheelchair accessible.

Licking Bridge Builders

Service Area: City of Licking and Surrounding Areas

Schedule: Call demand transit system

Vehicle Inventory: One six passenger mini van with one equipped with wheelchair ramp, One 3 passenger car.

Southwest OATS Region by SCOCOG County Douglas County

To schedule a ride in Douglas County, call 417-887-9272 or 800-770-6287.

Listed below is the transportation schedule for Douglas County. Fares are listed at the bottom of the page.

To Springfield:

- 1st Monday each month

To Ozark:

- 3rd Tuesday each month

To Ava from:

Eastern Douglas County:

- Every Wednesday and 1st Friday each month

Western Douglas County:

- 2nd, 3rd, and 4th Fridays each month

Fares (one way):

- In-town Springfield: \$2.00
- In-town rural communities: \$2.00
- In-county: \$3.00
- Adjacent County: \$4.00
- Long-Distance (*three counties or more*): \$6.00
- Each additional en-route stop: \$1.00

Seniors age 60+ and individuals with disabilities age 18-59 riding under AAA contract do not have a set fare, but are asked to contribute a minimum amount for their rides. OATS Transit will provide contact information for riders to contribute directly to the applicable AAA. Space on any scheduled route is limited depending on passenger load, locations, trip purpose, and funding. Priority may be given for scheduled doctor appointments and dialysis.

Ozark County

OATS Transit is available to anyone regardless of age, income, disability, race, gender, religion, or national origin.

To schedule a ride in Ozark County, call 417-887-9272 or 800-770-6287.

Listed below is the transportation schedule for Ozark County. Fares are listed at the bottom of the page.

To Springfield from Pontiac/Gainesville/Theodosia:

- 2nd Monday each month

To Mountain Home, AR from Theodosia/Gainesville:

- 2nd and 3rd Tuesdays every month

To Gainesville:

- 4th Tuesday every month

To West Plains from Bakersfield/Caulfield:

- 1st, 2nd, and 4th Thursdays

Fares (one way):

- In-town Springfield: \$2.00
- In-town rural communities: \$2.00
- In-county: \$3.00
- Adjacent County: \$4.00
- Long-Distance (*three counties or more*): \$6.00
- Each additional en route stop: \$1.00

Seniors age 60+ and individuals with disabilities age 18-59 riding under AAA contract do not have a set fare, but are asked to contribute a minimum amount for their rides. OATS Transit will provide contact information for riders to contribute directly to the applicable AAA. Space on any scheduled route is limited depending on passenger load, locations, trip purpose, and funding. Priority may be given for scheduled doctor appointments and dialysis.

Wright County

OATS Transit is available to anyone regardless of age, income, disability, race, gender, religion, or national origin.

To schedule a ride in Wright County, call 417-887-9272 or 800-770-6287.

Listed below is the transportation schedule for Wright County. Fares are listed at the bottom of the page.

To Springfield from Mtn. Grove and Norwood:

- **3rd Monday every other month**

Mtn. Grove In-Town:

- 2nd Monday
- 1st, 2nd, 3rd, and 4th Thursdays each month

To Mtn. Grove, Norwood, and Macomb:

- 1st, 2nd, and 4th Tuesdays each month

To Manes, Dawson, and Mtn. Grove:

- 1st, 3rd, and 4th Fridays each month

To Springfield from Mansfield, Hartville, and Grovespring:

- **3rd Monday each month**

To Ava from Hartville:

- 2nd Thursday every other month (Feb., Apr., June, Aug., Oct., and Dec.)

To Lebanon:

From Grovespring:

- Every Wednesday

From Mansfield and Hartville:

- 1st Thursday of the month

To Mountain Grove:

From Mansfield:

- 3rd Thursday each month

Long distance transportation is also available from Wright County to Springfield, including the Springfield-Branson Regional Airport, Greyhound Bus and City Utilities Bus Depots, via the Weekly Express on every other Wednesday each month. Trips must be scheduled **48 hours in advance** by calling the OATS Transit Office at 1-800-770-6287.

Fares (one way):

- In-town Springfield: \$2.00
- In-town rural communities: \$2.00
- In-county: \$3.00
- Adjacent County: \$4.00
- Long-Distance (*three counties or more*): \$6.00
- Each additional en route stop: \$1.00

Seniors age 60+ and individuals with disabilities age 18-59 riding under AAA contract do not have a set fare, but are asked to contribute a minimum amount for their rides. OATS Transit will provide contact information for riders to contribute directly to the applicable AAA.

Space on any scheduled route is limited depending on passenger load, locations, trip purpose, and funding. Priority may be given for scheduled doctor appointments and dialysis.



Service Schedule: Howell County

For more information or to schedule a ride,
call 833-838-6786 or 417-778-7240

SMTS Driver Josh Johnson 573-944-9130

Office hours: Monday through Thursday 8 am to 4 pm

Local Service

Monday: CC Hwy, Pottersville, Caulfield areas – service to West Plains

Tuesday: Willow Springs - service to West Plains

Wednesday: Mountain View local service

Thursday: Willow Springs local service

Friday: Mountain View – service to West Plains – Jerri Miller 417-247-2192

Requirements: Appointments need to be between 10 am and 2 pm

Requests for service for the next business day are not accepted after 12:00 pm the day before

Long Distance Service

1st and 3rd Tuesday: Entire County - service with Oregon, Texas, & Shannon Counties to Springfield

Requirements: Appointments need to be between 10 am and 2 pm

Call at least 2 business days in advance

Additional Information

Local Service: SMTS reserves the right to schedule your pickup and return time based on our daily passenger list. You should always be prepared to leave up to one hour early and prepare for up to an additional hour on the return time, as well.

Long Distance Service: Riders need to plan to be on the vehicle all day. This service is provided as a group. All riders go together and return home together.

SMTS provides additional transportation beyond the service outlined above. It may be possible for you to “ride share” if your appointment is outside our schedule for that given day. Please ask our Coordinator before assuming that we cannot help with your need.

Fee Schedule:

Over 60 or under 60 with verified disability Suggested Contribution		Under 60 without a verified disability Required Fare	
In-town	\$3.00	In-town	\$6.00
In-county	\$7.00	In-county	\$14.00
Adjoining County	\$16.00	Adjoining County	\$26.00
3 rd County	\$26.00	3 rd County	\$36.00
4 th & 5 th County	\$36.00	4 th & 5 th County	\$46.00

Contrary to popular belief, transportation provided by SMTS **is not free**. The average cost for a 30-mile trip is \$44 per rider. Your contribution DOES help to ensure our future – Thank You!

Hearing impaired persons may call Relay Missouri TTY relay services at 1-800-735-2966

SMTS provides transportation for all people, of all ages.

Effective August 1, 2022



Service Schedule: Texas County

For more information or to schedule a ride,
call 833-838-6786 or 417-778-7240

Office hours: Monday through Thursday 8 am to 4 pm

Texas County Driver Josh Johnson 573-944-9130

Local Service

Friday: Cabool & Surrounding Area- service to Cabool, and either Mountain Grove or Houston
Requirements: Appointments need to be between 10 am and 2 pm

Requests for service for the next business day are not accepted after 12:00 pm the day before.

Long Distance Service

1st and 3rd Tuesday: Entire County - service with Howell, Oregon, & Shannon Counties
to Springfield

Requirements: Appointments need to be between 10 am and 2 pm

Call at least 2 business days in advance

Additional Information

Local Service: SMTS reserves the right to schedule your pickup and return time based on our daily passenger list. You should always be prepared to leave up to one hour early and prepare for up to an additional hour on the return time, as well.

Long Distance Service: Riders need to plan to be on the vehicle all day. This service is provided as a group. All riders go together and return home together.

SMTS provides additional transportation beyond the service outlined above. It may be possible for you to “ride share” if your appointment is outside our schedule for that given day. Please ask our Coordinator before assuming that we cannot help with your need.

Fee Schedule:

Over 60 or under 60 with verified disability Suggested Contribution		Under 60 without a verified disability Required Fare	
In-town	\$3.00	In-town	\$6.00
In-county	\$7.00	In-county	\$14.00
Adjoining County	\$16.00	Adjoining County	\$26.00
3 rd County	\$26.00	3 rd County	\$36.00
4 th & 5 th County	\$36.00	4 th & 5 th County	\$46.00

Contrary to popular belief, transportation provided by SMTS **is not free**. The average cost for a 30-mile trip is \$44 per rider. Your contribution DOES help to ensure our future – Thank You!

Hearing impaired persons may call Relay Missouri TTY relay services at 1-800-735-2966
SMTS provides transportation for all people, of all ages.



Service Schedule: Oregon County

For more information or to schedule a ride,
call 833-838-6786 or 417-778-7240

Office hours: Monday through Thursday 8 am to 4 pm

Alton Local Service Driver Gloria Campbell 417-270-1099

Friday: Alton - service to Alton

A special service is provided on the 1st Thursday following the 1st Wednesday of every month for Alton Food Pantry.

Requirements: Appointments need to be between 8:30 am and 12 pm

Oregon County Local Service Driver Tina Bates 573-760-2425

1st & 3rd Monday: Entire County- service to West Plains

2nd Monday: Entire County- service to Alton

2nd & 4th Tuesday: Entire County – service to West Plains

Wednesday: Alton & surrounding area – service to Thayer

Thursday: Thayer & surrounding area – service to Thayer

2nd Thursday: Wilderness – service to Mountain View or Thayer

Friday: Myrtle & Surrounding Areas – service to Thayer

Requirements: Appointments need to be between 10am and 2pm

Requests for service for the next business day are not accepted after 12:00pm the day before

Long Distance Service

1st and 3rd Tuesday: Entire County - service with Howell, Texas, & Shannon Counties to Springfield

Requirements: Appointments needs to be between 10am and 2pm

Call at least 2 business days in advance

Additional Information

Local Service: SMTS reserves the right to schedule your pickup and return time-based on our daily passenger list. You should always be prepared to leave up to one hour early and prepare for up to an additional hour on the return time, as well. Long Distance Service: Riders need to plan to be on the vehicle all day. This service is provided as a group. All riders go together and return home together.

SMTS provides additional transportation beyond the service outlined above. It may be possible for you to “ride share” if your appointment is outside our schedule for that given day. Please ask our Coordinator before assuming that we cannot help with your need.

Fee Schedule:

Over 60 or under 60 with verified disability

Suggested Contribution

In-town	\$3.00
In-county	\$7.00
Adjoining County	\$16.00
3 rd County	\$26.00
4 th & 5 th County	\$36.00

Under 60 without a verified disability

Required Fare

In-town	\$6.00
In-county	\$14.00
Adjoining County	\$26.00
3 rd County	\$36.00
4 th & 5 th County	\$46.00

Contrary to popular belief, transportation provided by SMTS **is not free**. The average cost for a 30-mile trip is \$44 per rider. Your contribution DOES help to ensure our future – Thank You!

Hearing impaired persons may call Relay Missouri TTY relay services at 1-800-735-2966

SMTS provides transportation for all people, of all ages.

Effective August 1, 2022



Service Schedule: Shannon County

For more information or to schedule a ride,
call 833-838-6786 or 417-778-7240

Office hours: Monday through Thursday 8am to 4pm
Shannon County Driver Connie Womack 573-944-0301

Local Service

Tuesday: Winona, Eminence & Birch Tree - service to Mountain View

Wednesday: Winona, Eminence & Birch Tree – service to West Plains

Requirements: Appointments need to be between 10 am and 2 pm

Requests for service for the next business day are not accepted after 12:00 pm the day before.

Long Distance Service

1st and 3rd Tuesday: Entire County - service with Howell, Oregon, & Texas Counties to Springfield

Requirements: Appointments need to be between 10 am and 2pm

Call at least 2 business days in advance

Additional Information

Local Service: SMTS reserves the right to schedule your pickup and return time based on our daily passenger list. You should always be prepared to leave up to one hour early and prepare for up to an additional hour on the return time, as well.

Long Distance Service: Riders need to plan to be on the vehicle all day. This service is provided as a group. All riders go together and return home together.

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Fee Schedule:

<u>Over 60 or under 60 with verified disability</u>		<u>Under 60 without a verified disability</u>	
Suggested Contribution		Required Fare	
In-town	\$3.00	In-town	\$6.00
In-county	\$7.00	In-county	\$14.00
Adjoining County	\$16.00	Adjoining County	\$26.00
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4 th & 5 th County	\$36.00	4 th & 5 th County	\$46.00

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Hearing impaired persons may call Relay Missouri TTY relay services at 1-800-735-2966
SMTS provides transportation for all people, of all ages.

Existing Services that are provided by TRANSIT Providers?

Once existing transportation services were identified and inventoried, the next step was to identify the various types of transportation challenges and "gaps" in existing transportation services. To do this, the existing services were compared with the origins and destinations of people, especially the transportation disadvantaged. By identifying the unmet needs of the region, stakeholders were able to determine the services that are most appropriate and useful to meeting the unmet needs.

Regional Needs and Weaknesses

- Weekend service
- Expanded evening service
- Confusing routing system
- Creation of fixed daily routes
- More trips to Springfield, and other large cities where critical healthcare services are located
- The elderly and disabled are having problems doing personal shopping
- Disabled clientele from ages 18-59 having trouble affording transit service
- Lack of readily available handicapped accessible vans and busses
- Difficulties in serving "very rural" clients
- Lack of volunteers
- Lack of safety accommodations for young children
- Inefficient or ineffective marketing of transit services.

APPENDIX B: PUBLIC NOTIFICATION AND ANNOUNCEMENTS



Angie Ball <aball@scocog.org>

Five year update of the Public Transit and Human Services Plan

51 messages

Angie Ball <aball@scocog.org>

Tue, May 2, 2023 at 11:54 AM

To: Colleen Detwiler <trsworkshop@centurytel.net>, Gary Hill <uniqueservices@centurylink.net>, Sharon Tyger <opportunity@centurytel.net>, Sherrell Thompson <invoicing@westplains.net>, "William. Robinett@modot. mo. gov" <William.Robinett@modot.mo.gov>, Bill Bridges <billb@tcmh.org>, SMTS <contactus@ridesmts.org>, Dorothy Yeager <djyeager@oatstransit.org>, Shelly Surface <ssurface@ozarkcil.com>, Kathy Bauer <kbauer@ozarkcil.com>, Dennis Foulks <ocsw@centurytel.net>, Elaine Campbell <downtownhouston@houstonmo.org>, Donna Stout <donnas@swmoa.com>, Mike Falwell <wprtransit@gmail.com>, Rebecca Draper <rdraper@aoinc.org>, Helen Hoover <hhoover@aoinc.org>, City of Houston <citytonya@yahoo.com>, Olivia Yanko <oliviay@swmoa.com>, Jeff Robinson <jrobinson@oatstransit.org>, Pam Simpson <pams@swmoa.com>, Sherry Miller <smiller@willowhealthcare.com>, Cindy Wampner <Gercindy5@outlook.com>, Jerri Crawford <Jerri.Crawford@senioragemo.org>, Darrell Strain <jdsocsw@centurytel.net>, Lynn@swmoa.com, Courtney Murphy <kh@centurytel.net>, Evelyn Barefield <summersvillesc@centurytel.net>, Randy Beem <Randall.Beem@modot.mo.gov>, Charlotte Davis <mntviewcenter@centurytel.net>, Sandy Grey <sandy.gray@ozarksmedicalcenter.com>, Ready Transportation <sherryg@ready-transportation.com>, Lisa Bailey <lbailey@oatstransit.org>, Jack Husted <jackh@oatstransit.org>, Robert Curtis <rrams2000@hotmail.com>, Angie Nordquist <Angie.Nordquist@senioragemo.org>, Bonnie Evans <bonniee@swmoa.com>, Tammy Kile <Tammy.Kile@senioragemo.org>, "DoCo, Inc." <doco@getgo.in.net>, Joann Harrell <joann.harrell@ozarksmedicalcenter.com>, Bernadine Hohlt <Bernadine.Hohlt@senioragemo.org>, Dale Counts <donaalcounts@centurytel.net>, David Trotter <cajunelectric3@gmail.com>, Chris Bryant <cbryantrncen@yahoo.com>, Kathleen Morrissey <kmorrissey@outlook.com>, The Honorable Beth Stewart-Long <beth@shannon-county.com>, Tracy Bridges <Oregon.County@sos.mo.gov>, Randy Pamperien <randy@wrightcountymo.gov>, David Norman <dnorman@avamissouri.org>, Blake Miller <mayor@mansfieldcityhall.org>, The Honorable Rodney Clouse <douglas.cnty@gmail.com>, Darlene Sorensen <dasoren1558@yahoo.com>, The Honorable David Stubblefield <stubblefieldfarms@hotmail.com>, Steven Jarrett <norwood.mo.mayor@gmail.com>, "City of Summersville/Kitty Jehle, Clerk" <kittyjehle@yahoo.com>, Louis Colaiannia <louisiii@colaiannia.com>, The Honorable Ralph Riggs <riggs@howellcounty.net>, Mark Sanders <koshkonongcityhall@gmail.com>, Gus Ramseur <gramseur@cfbankco.com>, Donna Parrott <dparrott@scwib.org>, Keith Cantrell <cityoflicking.mayor@gmail.com>, Jessica Vandergriff <vandergriffj@hartville.k12.mo.us>, Bennie Cook <Bennie.Cook@house.mo.gov>, Brad Loveless <deputyloveless@gmail.com>, Loni Pedersen <wright@sos.mo.gov>, City of Bakersfield <cityofbakersfield@centurylink.net>, The Honorable Terry Newton <ozarkcountycommission@outlook.com>, Tony Johnson <tonycj51@yahoo.com>, Linda Bunch <lkbunch49@icloud.com>, Mike Sherman <auctbymike@centurylink.net>, The Honorable Scott Long <commission@texascountymissouri.gov>, Suzanne Welsh <cityclerk@avamissouri.org>, Mike Topliff <mayor@westplains.net>, Josh Cotter <josh.cotter@sccwp.org>, Todd Shanks <todd.shanks@westplains.net>, Randall Combs <rcombs@altonbank.com>, Dick Salgado <ranchww@gmail.com>, Shelly Bland <ShellyB@shannon-county.com>, Bob Biram <bpinky44@gmail.com>, mvcitymayor@centurytel.net, Dino Romeo <mayor@winonamo.org>, Becky Davis <mgclerk@getgo.in.net>, Reid Grigsby <Reid@thinkburo.com>, Carla Spooner <hartvillecityhall@hotmail.com>, Mark Hartman <vlgrvill@gotrain.org>, John Krasuski <greenacresranch@aol.com>, Gary Collins <collinsridgefarm@gmail.com>, Lawson Curtis <lawson.curtis.mo@gmail.com>, Judy Shields <director@avachamber.org>, City of Mountain View <mvcityclerk@centurytel.net>, Tony Floyd <tony.floyd@ieca.coop>, The Honorable Zachary Williams <zach@wrightcountymo.gov>, Wes Parks <wesleydonparks@gmail.com>, Scott Cecil <scott.cecil.sed0@statefarm.com>, Margie Cleary <maggie418@centurylink.net>, Victoria Castleman-Narancich <mayor@houstonmo.org>, "hostarea@ridesmts.org" <hostarea@ridesmts.org>, Suzanne Welsh <swelsh@avamissouri.org>, Tim Schook <mgcityadmin@mountaingrovemo.gov>, "Gettys, Jeff" <Jeff.Gettys@tcmh.org>, "traci@readytransportation.net" <traci@readytransportation.net>, efcindys@yahoo.com, Mary Gordon <mgordon@cabllic.com>, Valerie Reese <valerier@dchd.org>, Chris Gilliam <Chris.Gilliam@lpha.mo.gov>, Chris Gilliam <gillic@lpha.mo.public.org>, susan.arasmith@lpha.mo.gov, Rhonda Suter <rhonda.suter@lpha.mo.gov>, Shannon County Health Department <Kandra.Counts@lpha.mo.gov>, wells@texasmo.org, "dpiper@wrightcountyhealth.com" <dpiper@wrightcountyhealth.com>, scottk@oatstransit.org, Sandra Morris <sandra@morha.org>

Cc: Trent Courtney <tcourtney@scocog.org>, Scotty Simer <ssimer@scocog.org>

The South Central Ozark Council of Governments (SCOCOG) has contracted with the Missouri Department of Transportation to facilitate the five-year update of the Public Transit & Human Services Transportation Coordination Plan. This planning effort is critical in establishing funding priorities for the various governmental transit grant programs.

Organizations that are interested in obtaining grant funds to support efforts to provide public & targeted transit **MUST** be included as a stakeholder in our region's **Public Transit - Human Services Transportation Coordination Plan Update**.

I have attached two agendas; one for the meeting in West Plains and one for the meeting in Mansfield. Please feel free to attend the meeting in your area.

Thank you.

--
Angie Ball
Communications and Marketing Coordinator
South Central Ozark Council of Governments (SCOCOG)

(417) 256-4226

2 attachments

 **PTHSTP Agenda-Mansfield 2023.pdf**
155K

 **PTHSTP Agenda-West Plains 2023.pdf**
153K

Mail Delivery Subsystem <mailer-daemon@googlemail.com>
To: aball@scocog.org

Tue, May 2, 2023 at 11:55 AM



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<lawson.curtis.mo@gmail.com>, Judy Shields <director@avachamber.org>, City of Mountain View <mvcityclerk@centurytel.net>, Tony Floyd <tony.floyd@ieca.coop>, The Honorable Zachary Williams <zach@wrightcountymogov>, Wes Parks <wesleydonparks@gmail.com>, Scott Cecil <scott.cecil.sed0@statefarm.com>, Margie Cleary <maggie418@centurylink.net>, Victoria Castleman-Narancich <mayor@houstonmo.org>, "hostarea@ridesmts.org" <hostarea@ridesmts.org>, Suzanne Welsh <swelsh@avamissouri.org>, Tim Schook <mgcityadmin@mountaingrovemo.gov>, "Gettys, Jeff" <Jeff.Gettys@tcmh.org>, "traci@readytransportation.net" <traci@readytransportation.net>, efcindys@yahoo.com, Mary Gordon <mgordon@cabllc.com>, Valerie Reese <valerier@dchd.org>, Chris Gilliam <Chris.Gilliam@lpha.mo.gov>, Chris Gilliam <gillic@lpha.mo.public.org>, susan.arasmith@lpha.mo.gov, Rhonda Suter <rhonda.suter@lpha.mo.gov>, Shannon County Health Department <Kandra.Counts@lpha.mo.gov>, wells@texasmo.org, "dpiper@wrightcountyhealth.com" <dpiper@wrightcountyhealth.com>, scottk@oatstransit.org, Sandra Morris <sandra@morha.org>
 Cc: Trent Courtney <tcourtney@scocog.org>, Scotty Simer <ssimer@scocog.org>
 Bcc:
 Date: Tue, 2 May 2023 11:54:50 -0500
 Subject: Five year update of the Public Transit and Human Services Plan
 ----- Message truncated -----

Angie Ball <aball@scocog.org>

Mon, May 22, 2023 at 2:45 PM

To: Colleen Detwiler <trsworkshop@centurytel.net>, Gary Hill <uniqueservices@centurylink.net>, Sharon Tyger <opportunity@centurytel.net>, Sherrell Thompson <invoicing@westplains.net>, "William. Robinett@modot. mo. gov" <William.Robinett@modot.mo.gov>, Bill Bridges <billb@tcmh.org>, SMTS <contactus@ridesmts.org>, Dorothy Yeager <djeager@oatstransit.org>, Shelly Surface <ssurface@ozarkcil.com>, Kathy Bauer <kbauer@ozarkcil.com>, Dennis Foulks <ocsw@centurytel.net>, Elaine Campbell <downtownhouston@houstonmo.org>, Donna Stout <donnas@swmoa.com>, Mike Falwell <wpransit@gmail.com>, Rebecca Draper <rdraper@aoinc.org>, Helen Hoover <hhoover@aoinc.org>, City of Houston <citytonya@yahoo.com>, Olivia Yanko <oliviay@swmoa.com>, Jeff Robinson <jrobinson@oatstransit.org>, Pam Simpson <pams@swmoa.com>, Sherry Miller <smiller@willowhealthcare.com>, Cindy Wampner <Gercindy5@outlook.com>, Jerri Crawford <Jerri.Crawford@senioragemo.org>, Darrell Strain <jdsocsw@centurytel.net>, LynnM@swmoa.com, Courtney Murphy <kh@centurytel.net>, Evelyn Barefield <summersvillesc@centurytel.net>, Randy Beem <Randall.Beem@modot.mo.gov>, Charlotte Davis <mntviewcenter@centurytel.net>, Sandy Grey <sandy.gray@ozarksmedicalcenter.com>, Ready Transportation <sherryg@ready-transportation.com>, Lisa Bailey <lbailey@oatstransit.org>, Jack Husted <jackh@oatstransit.org>, Robert Curtis <rrams2000@hotmail.com>, Angie Nordquist <Angie.Nordquist@senioragemo.org>, Bonnie Evans <bonniee@swmoa.com>, Tammy Kile <Tammy.Kile@senioragemo.org>, "DoCo, Inc." <doco@getgoin.net>, Joann Harrell <joann.harrell@ozarksmedicalcenter.com>, Bernadine Hohlt <Bernadine.Hohlt@senioragemo.org>, Dale Counts <donaaldcounts@centurytel.net>, David Trotter <cajunelectric3@gmail.com>, Chris Bryant <cbryantrncen@yahoo.com>, Kathleen Morrissey <kmorrissey@outlook.com>, The Honorable Beth Stewart-Long <beth@shannon-county.com>, Tracy Bridges <Oregon.County@sos.mo.gov>, Randy Pamperien <randy@wrightcountymogov>, David Norman <dnorman@avamissouri.org>, Blake Miller <mayor@mansfieldcityhall.org>, The Honorable Rodney Clouse <douglas.cnty@gmail.com>, Darlene Sorensen <dasoren1558@yahoo.com>, The Honorable David Stubblefield <stubblefieldfarms@hotmail.com>, Steven Jarrett <norwood.mo.mayor@gmail.com>, "City of Summersville/Kitty Jehle, Clerk" <kittyjehle@yahoo.com>, Louis Colaiannia <louisiii@colaiannia.com>, The Honorable Ralph Riggs <riggs@howellcounty.net>, Mark Sanders <koshkonongcityhall@gmail.com>, Gus Ramseur <gramseur@cfbankco.com>, Donna Parrott <dparrott@scwib.org>, Keith Cantrell <cityofflicking.mayor@gmail.com>, Jessica Vandergriff <vandergriftj@hartville.k12.mo.us>, Bennie Cook <Bennie.Cook@house.mo.gov>, Brad Loveless <deputyloveless@gmail.com>, Loni Pedersen <wright@sos.mo.gov>, City of Bakersfield <cityofbakersfield@centurylink.net>, The Honorable Terry Newton <ozarkcountycommission@outlook.com>, Tony Johnson <tonycj51@yahoo.com>, Linda Bunch <lkbunch49@icloud.com>, Mike Sherman <auctbymike@centurylink.net>, The Honorable Scott Long <commission@texascountymissouri.gov>, Suzanne Welsh <cityclerk@avamissouri.org>, Mike Topliff <mayor@westplains.net>, Josh Cotter <josh.cotter@sccwp.org>, Todd Shanks <todd.shanks@westplains.net>, Randall Combs <rcombs@altonbank.com>, Dick Salgado <ranchww@gmail.com>, Shelly Bland <ShellyB@shannon-county.com>, Bob Biram <bpinky44@gmail.com>, mvcitymayor@centurytel.net, Dino Romeo <mayor@winonamo.org>, Becky Davis <mgclerk@getgoin.net>, Reid Grigsby <Reid@thinkburo.com>, Carla Spooner <hartvillecityhall@hotmail.com>, Mark Hartman <vlgrvill@gotrain.org>, John Krasuski <greenacresranch@aol.com>, Gary Collins <collinsridgefarm@gmail.com>, Lawson Curtis <lawson.curtis.mo@gmail.com>, Judy Shields <director@avachamber.org>, City of Mountain View <mvcityclerk@centurytel.net>, Tony Floyd <tony.floyd@ieca.coop>, The Honorable Zachary Williams <zach@wrightcountymogov>, Wes Parks <wesleydonparks@gmail.com>, Scott Cecil <scott.cecil.sed0@statefarm.com>, Margie Cleary <maggie418@centurylink.net>, Victoria Castleman-Narancich <mayor@houstonmo.org>, "hostarea@ridesmts.org" <hostarea@ridesmts.org>, Suzanne Welsh <swelsh@avamissouri.org>, Tim Schook <mgcityadmin@mountaingrovemo.gov>, "Gettys, Jeff" <Jeff.Gettys@tcmh.org>, "traci@readytransportation.net" <traci@readytransportation.net>, efcindys@yahoo.com, Mary Gordon

<mgordon@cablcc.com>, Valerie Reese <valerier@dchd.org>, Chris Gilliam <Chris.Gilliam@lpha.mo.gov>, Chris Gilliam <gillic@lpha.mo.public.org>, susan.arasmith@lpha.mo.gov, Rhonda Suter <rhonda.suter@lpha.mo.gov>, Shannon County Health Department <Kandra.Counts@lpha.mo.gov>, wells@texasmo.org, "dpiper@wrightcountyhealth.com" <dpiper@wrightcountyhealth.com>, scottk@oatstransit.org, Sandra Morris <sandra@morha.org>
Cc: Trent Courtney <tcourtney@scocog.org>, Scotty Simer <ssimer@scocog.org>

Good afternoon

I have pasted the two surveys necessary for the completion of the PTHSTP plan. If you could please take a minute to fill out the appropriate survey naming your transit needs; one is for riders, one is for providers, it would be much appreciated.

Transit user survey:

<https://www.surveymonkey.com/r/D7NL8ZN>

Transit provider survey:

<https://www.surveymonkey.com/r/XRKB3CV>

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[Quoted text hidden]

Mail Delivery Subsystem <mailer-daemon@googlemail.com>
To: aball@scocog.org

Mon, May 22, 2023 at 2:46 PM



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Your message wasn't delivered to **Tammy.Kile@senioragemo.org** because the address couldn't be found, or is unable to receive mail.

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550 5.1.1 The email account that you tried to reach does not exist. Please try double-checking the recipient's email address for typos or unnecessary spaces. Learn more at https://support.google.com/mail/?p=NoSuchUser_c24-20020a50f61800000b0050bc6d61951sor3323344edn.1 - gsmtip
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Final-Recipient: rfc822; Tammy.Kile@senioragemo.org

Action: failed

Status: 5.1.1

Diagnostic-Code: smtp; 550-5.1.1 The email account that you tried to reach does not exist. Please try 550-5.1.1 double-checking the recipient's email address for typos or

Wright County Journal, PO Box 530,
Mountain Grove, MO 65711

AFFIDAVIT OF PUBLICATION

STATE OF MISSOURI)
)ss
COUNTY OF WRIGHT)


I, Ron Schott, being duly sworn according to law, state that I am the Publisher of the Wright County Journal, a weekly newspaper of general circulation in the county of Wright, State of Missouri, where located; which has been admitted to the Post Office as second-class matter in the City of Mountain Grove, Mo., the city of publication; which newspaper has been published regularly and consecutively for a period of three years and has a list of bona fide customers voluntarily engaged as such who have paid or agreed to pay a stated price for a subscription for a definite period of time, and that such newspaper has complied with the provisions of Section 493.050, Revised Statues of Missouri 2000, and Section 59.310. Revised Statues of Missouri 2000. The affixed notice appeared in said newspaper in the following consecutive issues:

Vol. 100, No. 19, day of 10, month of 5, 2023
Vol. _____, No. _____, day of _____, month of _____, 20____
Vol. _____, No. _____, day of _____, month of _____, 20____
Vol. _____, No. _____, day of _____, month of _____, 20____
Vol. _____, No. _____, day of _____, month of _____, 20____



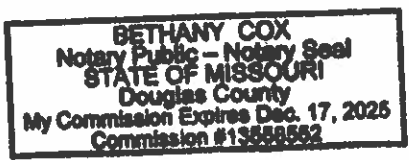
Ron Schott, Publisher

Subscribed and sworn to before me this
16 day of May, 2023



Notary Public in and for Wright County, Missouri
My commission expires: 12/17/2025

Publication fee _____



MEETING NOTICE
SCOCOG
Planning Meeting for Public Transit and Human Services
The South Central Ozarks Council of Governments will hold meeting for public transit and human services at 10 a.m. Thursday May 18, 2023 at the Mansfield Community Center, 205 N Missouri Ave, Mansfield
The meeting is being held to fulfill the Missouri Department of Transportation requirements for participation and strategy development by local stakeholders.
The meeting will be an open discussion on the previously identified strategies from the 2018 Transit Coordination Plan, the progress made since the time of the last plan, and identification of new coordination strategies to better serve those who rely on public transit in the South Central Missouri region.
For more information call the South Central Ozarks Council of Governments office, 417-256-4226
Transit User Survey: <https://www.surveymonkey.com/r/D7NLBZN>
Transit Provider Survey: <https://www.surveymonkey.com/r/XRK-B3CV>
(05)-10

Coordinated Public Transit & Human Services Transportation Plan (CPTHSTP)

10:00 AM to 12:00 PM

May 18, 2023

Mansfield Community Center

205 N. Missouri Avenue

Mansfield, MO 65704

AGENDA

10:00 AM – Transit Planning Meeting

- **Welcome and Introduction of Participants**
- **Overview of FTA Transit Programs**
- **Regional Geography of Disadvantaged Populations**
- **Review of 2018 Planning Goals and Strategies**
- **Establish 2023 Planning Goals**
- **Identify 2023 Strategies**
- **Prioritize Identified Strategies**

**Coordinated Public Transit and Human Services
Transportation Plan Meeting
May 18, 2023**

NAME:

REPRESENTING:

EMAIL ADDRESS:

Trent Courtney
Scotty SIMEA
Ken Frazier
Jeff Robinson

SCOCOG
SCOCOG
OATS Transit
OATS Transit

tcourtney@scocog-slc
SSIMEA@scocog.org
kfrazier@oatstransit.org
jrobinson@oatstransit.org

Coordinated Public Transit & Human Services Transportation Plan Meeting

May 18, 2023 AT 10:00 AM

Mansfield Community Center

Trent Courtney Called the meeting to order at 10:00 AM and welcomed guests.

Persons Attending: Trent Courtney, Renea Frazier, Jeff Robinson and Scotty Simer

Subjects Discussed: Trent Courtney opened the meeting by stating the purpose for the meeting was to discuss the 20018 Transit Plan and the need for an update to the plan, which must be completed every 5 years.

Trent presented an overview, along with a presentation of the FTA transit programs and agency planning requirements. He explained the FAST ACT, Section 5310 and 5311 Programs. As well as the Section 539a program.

Trent explained SCOCOGs involvement and expectations within the MoDOT contract and the Transit Plan Update. Trent explained the importance of the timesheets to track attendance and mileage for SCOCOG's match. Sheets were distributed to each attendee.

The timeline for the draft includes approval of the plan by the TAC and the review and approval by the SCOCOG Executive Board. After that the plan will be submitted to the Missouri Department of Transportation (MODOT).

The 2018 Transit Plan strategies and activities were reviewed along with the ranking score.

Actions Taken: Attendee were asked to identify new activities they felt were the most pressing issues facing the transportation providers as well as the transit users. Once activities had been added to the strategies, attendees were asked to rank the activities by least to most pressing.

Future Meeting Schedule: None

Meeting minutes taken by Scotty Simer.

Meeting adjourned at 11:30 AM

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State of Missouri, County of Howell, ss:

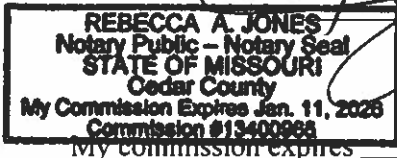
I, Amanda Orrell, being duly sworn according to law, state that I represent the publisher of the West Plains Daily Quill, a daily newspaper of general circulation in the County of Howell, where located; which has been admitted to the Post Office as periodical matter in the City of West Plains, the city of publication; which newspaper has been published regularly and consecutively for a period of three years and has a list of bona fide subscribers voluntarily engaged as such who have paid or agreed to pay a stated price for a subscription for a definite period of time, and that such newspaper has complied with the provisions of Section 493.050 Revised Statutes of Missouri, 2000. The affixed notice appeared in said newspaper on the following consecutive dates:

From 05/04/2023 to 05/04/2023 both inclusive.

- 1st insertion, Vol. 120, No. 88, 05/04/2023
- 2nd insertion, Vol. , No. ,
- 3rd insertion, Vol. , No. ,
- 4th insertion, Vol. , No. ,

Amanda Orrell

Subscribed to and sworn to before me this 05/04/2023



Notary

January 11, 2026

Filed and Recorded _____

(Publication Fee, \$70.00)

SCOCOG
 Planning Meeting for Public Transit and Human Services

The South Central Ozarks Council of Governments will hold meeting for public transit and human services at 10 a.m. Tuesday May 16, 2023 at the West Plains Civic Center, 110 St. Louis st., West Plains.

The meeting is being held to fulfill the Missouri Department of Transportation requirements for participation and strategy development by local stakeholders.

The meeting will be an open discussion on the previously identified strategies from the 2018 Transit Coordination Plan, the progress made since the time of the last plan, and identification of new coordination strategies to better serve those who rely on public transit in the South Central Missouri region.

For more information call the South Central Ozarks Council of Governments office, 417-256-4226

Transit User Survey: <https://www.surveymonkey.com/r/D7NL8ZN>

Transit Provider Survey: <https://www.surveymonkey.com/r/XFKB3CV>

Insertion Date: May 4, 2023

Coordinated Public Transit & Human Services Transportation Plan (CPTHSTP)

10:00 AM to 12:00 PM

May 16, 2023

West Plains Civic Center

Magnolia Room

110 St. Louis Street

West Plains, MO 65775

AGENDA

10:00 AM – Transit Planning Meeting

- Welcome and Introduction of Participants
- Overview of FTA Transit Programs
- Regional Geography of Disadvantaged Populations
- Review of 2018 Planning Goals and Strategies
- Establish 2023 Planning Goals
- Identify 2023 Strategies
- Prioritize Identified Strategies

**COORDINATED PUBLIC TRANSIT AND HUMAN SERVICES
TRANSPORTATION PLAN MEETING**

MAY 16, 2023 AT 10:00 AM

WEST PLAINS CIVIC CENTER, MAGNOLIA ROOM

Trent Courtney called the meeting to order at 10:05am and welcomed guests.

Persons Attending: Trent Courtney, Jessie Plunk, Brandi Dooley, Scotty Simer, Scott Long, Angel Wells, Ginny Smith, Daniel Smith, Suzanne Welsh, Chris Gilliam, Rhonda Suter, Mike Fallwell, and Jess Moran.

Subjects Discussed: Trent Courtney opened the meeting by stating the purpose for the meeting was to discuss the 2018 Transit Plan and the need for an update to the plan, which must be completed every 5 years.

Trent presented an overview, along with a presentation of the FTA transit programs and agency planning requirements. He explained the FAST ACT, Section 5310 and 5311 programs, as well as the Section 539a program.

Trent explained SCOCOGs involvement and expectations within the MoDOT contract and the Transit Plan Update. Trent explained the importance of the timesheets to track attendance and mileage for SCOCOG's match. Sheets were distributed to each attendee.

The timeline for the draft includes approval of the plan by the TAC and then review and approval by the SCOCOG Executive Board. After that the plan will be submitted to the Missouri Department of Transportation (MoDOT).

The 2018 Transit Plan strategies and activities were reviewed along with the ranking scores.

Actions Taken: Attendees were asked to identify new activities they felt were the most pressing issues facing the transportation providers as well as the transit users. Once activities had been added to the strategies, attendees were asked to rank the activities by least to most pressing.

Future Meeting Schedule: None

Meeting minutes taken by Jess Moran.

Meeting adjourned at 11:35am

Coordinated Public Transit Human Services Transportation Plans



Requirements

- Before receiving federal funds, the designated recipient must certify that:
 - 1) the projects selected by the recipient are included in a locally developed, coordinated public transit-human services transportation plan;

Requirements

- 2) the plan is developed and approved through a process that included participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation and human services providers and other members of the public;

Including

- Transportation partners-providers
- Passengers and advocates
- Human services partners-funders
- Other interested agencies and persons

How?

- Community planning session(s)
- Self-assessment groups
- Focus groups
- Surveys
- Detailed study and analysis
- Public meetings
- Public outreach
- Public participation

Plan Updates

- Plans developed at least every 4 years in air quality attainment areas
 - St. Louis / Kansas City
- At least every 5 years in non-attainment areas

Plan Documents

- The Plan must identify transportation services available, and needs of:
 - Individuals with disabilities
 - Older adults
 - People with low incomes

Plan Documents

- Provides strategies for meeting local needs
- Prioritizes transportation service strategies for implementation
- Should maximize program's collective coverage by minimizing duplication

Plan Documents

- Plan must be developed through a process that includes representatives of transportation and human services transportation providers:
 - Public
 - Private
 - Non-profit providers

Plan Documents

- Participation by members of the public should include:
 - Individuals with disabilities
 - Older adults
 - People with low incomes

Plan Documents

- Plan is required in communities seeking funding in one or more of FTA's programs.
- To strengthen impact, plan should incorporate activities offered under federal, state and local programs.

Plan Elements

Service Assessment

- An assessment of available services that identifies current providers:
 - Public
 - Private
 - Non-profit

Plan Elements Needs Assessment

- An assessment of transportation needs:
 - For individuals with disabilities
 - For older adults
 - For people with low incomes
 - Basis of assessment may be from:
 - Experiences & perceptions of planning partners
 - Data collection efforts
 - Gaps in service

Assessment Techniques

Examples

- Responses by participants in publicly held coordination planning meeting(s)
- Analysis of Census population data
- Inventory of local mobility services
- Focus group responses
- Statistically representative sample of local area residents to identify mobility needs

Plan Elements

Strategies or Activities

- Identify strategies and/or activities that:
 - Addresses and identifies gaps in service
 - Achieves efficiencies in service delivery

Strategies / Activities / Projects

- Strategies define a mobility goal
 - Increase utilization of vehicles
 - Sustain current mobility services
- Activities describe a tactic to address a function of providing mobility service
 - Improve the call-taking process
 - Replace vehicles at end of useful life
- Projects implementation strategies
 - Obtain trip scheduling software
 - Replace vehicles at Agency X

Plan Elements

Prioritize Strategies

- Priorities for implementing specific strategies and or activities should be based on:
 - Resources
 - Time
 - Feasibility

Examples of Priorities

- Numerical descending priority of strategies:
 - First
 - Second
 - Third, etc.
- General priority of strategies:
 - High
 - Medium
 - Low

Planning Participation

- Adequate outreach to allow for participation
- Potential outreach strategies include:
 - Notice or flyers in centers of community activity
 - Newspaper and or radio announcements
 - Sending emails and web posting
 - Invitation letters
 - Do not exclusively rely on e-communications

Planning Participation

- Ways to participate
 - In-person testimony
 - Mail in comments
 - E-mail,
 - Teleconference

Planning Participation

- Public meeting considerations:
 - Location and time where accessible transportation is available
 - Adequately advertised to public
 - Interpreters available, if requested
 - Individuals with hearing or vision impairments
 - English as a second language
 - Accessible formats (large print, Braille, etc.)

Planning Participation

- Inclusion of Transportation Partners
 - Area transportation planning agencies
 - Public and Private transportation providers
 - Non-profit transportation providers
 - Past or current organizations funded
 - (sheltered workshops)
 - Human services agencies with transportation services either operated, funded or provided

Human Service Agencies

- Departments of Social/Human Services
- Employment One-Stop Services
- Vocational Rehab
- Medicaid
- Community Action Programs
- Agency on Aging
- Developmental Disability Councils
- Community Services Board
- Job Training and Placement Agencies
- Housing / Health Care
- Mental Health Providers

Planning Participation

- Passengers and Advocates may include:
 - Existing and potential riders
 - Protection and advocacy organizations
 - Representatives of independent living centers
 - Advocacy organizations working on behalf of the targeted populations

Planning Participation

- Participation by Human Services Partners:
 - Agencies that administer programs for targeted populations for:
 - Health
 - Employment
 - Other support programs

Levels of Participation

- Participants will have an active role in:
 - Development of the plan
 - Adoption of the plan
 - Implementation of the plan
- Lead agency convening the planning should document efforts utilized to attract participation.

Plan Adoption

- Participants should identify the process for adoption of the plan
- Grant administrators (designated recipients) should include a strategy for adopting plans
- Approved plans must be submitted to MoDOT
- FTA will not formally review & approve plans

Federal Assistance

- FTA Section 5304 Federal Assistance
 - \$25,000 per RPC/MPO
 - Total eligible expenses must meet or exceed \$31,250 to qualify for \$25,000 in federal assistance
 - 80/20 split

Application

- Transit will post an application to the website
- www.modot.org/transit-applications-and-reporting
- Deadline to submit the application
 - August 1, 2022
 - Application must include:
 - Authorizing Resolution – indicating the authorized individual to execute (sign) the agreement
 - Certificate of Good Standing (State of Missouri)
 - Everify – Memorandum of Understanding (MOU)
 - First and the electronic signature page only
 - Worker's Eligibility Form supporting compliance

Agreement Process

- After applications are approved and processed:
 - An agreement will be processed through DocuSign for electronic signatures.
 - Notification will be sent to the authorized signer(s), identified on Authorizing Resolution, when to expect the agreement through DocuSign.

Agreement Process (con't)

- Authorized signer receives DocuSign email
 - Email will contain link to view agreement and electronically sign
 - Authorized signer must enter assigned PIN # previously provided by MoDOT
- Once agreement is fully executed
 - Reimbursement form sent to each recipient

Eligible TASK Expenses

- Administration
- Regional Transportation Plan
- Core Activities
- Public Education

Eligible TASK Expenses

Example – Allocation by TASK

<u>Description</u>	<u>Hours</u>	<u>Expenses</u>
Administration	71	\$4,794.14
Regional Plan	135	\$7,735.35
Core Activities	300	\$9,290.00
Public Education	350	<u>\$13,125.00</u>
Total Project Expenses		\$34,944.49

*Total expenses must meet or exceeds \$31,250 to qualify for \$25,000 in federal assistance

Eligible Expenses

Example – TASK to Line Item

<u>Description</u>	<u>Hours</u>	<u>Expenses</u>
Staff Hours	1610	\$18,000.00
Office Supplies		\$700.00
Legal/Audit		\$1,750.00
Postage		\$200.00
Etc. (Other line items)		<u>\$14,494.49</u>
Total Project Expenses		\$34,944.49

Must equal TASK Listing

Forms will be provided

Reimbursement Form - Blank

Human Service Coordination Planning REQUEST FOR PAYMENT (Reimbursement) Missouri Department of Transportation PO Box 270 Jefferson City, MO 65102				
Vendor #:		Date:		
Agency:		Project #		
Address:		Grant Award:	\$	25,000
State & Zip Code:		Invoice # (1,2 etc.)		
Computation of Reimbursement Amount				
Cost Category:	Total Cost	80% Federal Share	20% Local Share	
Administration	\$ -	\$ -	\$	-
Regional Transportation Plan	\$ -	\$ -	\$	-
Core Activities	\$ -	\$ -	\$	-
Public Education	\$ -	\$ -	\$	-
Miscellaneous	\$ -	\$ -	\$	-
Indirect Cost - if applicable	\$ -	\$ -	\$	-
Totals	\$ -	\$ -	\$	-
Documentation for ALL Expenses and In Kind must be provided.				
	Total In-Kind	\$ -	80% Federal Share	\$ -
	Local Share Balance	\$ -		
	In-Kind Overage	\$ -	overage may be carried over	
	Reimbursement Request - total must not exceed \$25,000			\$ -
			Less previous requests	\$ -
Please provide documentation for all total cost.			Grant Balance	\$ 25,000
Certification:				
I certify that to the best of my knowledge and belief that all expenses were in accordance with the grant condition agreement and that payment is due and has not been prviously requested.				
Signature		Title	Date	
MoDOT Internal Use				
Program Manager		Amount Approved		

Reimbursement Form – Example 1

Human Service Coordination Planning REQUEST FOR PAYMENT (Reimbursement)			
Missouri Department of Transportation PO Box 270 Jefferson City, MO 65102		Expenses @ 80% exceed federal award	
Vendor #:	1.11111E+12	Date:	
Agency:	ABC	Project #	
Address:	100 Nowhere	Grant Award:	\$25,000
State & Zip Code:	BackStreat, MO	Invoice # (1,2 etc.)	
Computation of Reimbursement Amount			
Cost Category:	Total Cost	80% Federal Share	20% Local Share
Administration	\$ 12,000.00	\$ 9,600.00	\$ 2,400.00
Regional Transportation Plan	\$ 1,500.00	\$ 1,200.00	\$ 300.00
Core Activities	\$ 3,500.00	\$ 2,800.00	\$ 700.00
Public Education	\$ 2,000.00	\$ 1,600.00	\$ 400.00
Miscellaneous	\$ 15,000.00	\$ 12,000.00	\$ 3,000.00
Indirect Cost - if applicable		\$ -	\$ -
Totals	\$34,000.00	\$27,200.00	\$6,800.00
Documentation for ALL In Kind must be provided.			
	Total In-Kind	\$1,500.00	80% Federal Share
			\$27,200.00
	Local Share Balance	\$5,300.00	
	In-Kind Overage	\$ -	may be carried over
	Reimbursment Request - total must not exceed \$25,000		\$ 25,000.00
		Less previous requests	\$ -
Please provide documentation for all total cost.		Grant Balance	\$0.00
Certification:			
I certify that to the best of my knowledge and belief that all expenses were in accordance with the grant condition agreement and that payment is due and has not been prviously requested.			
Signature		Title	Date
MoDOT Internal Use			
Program Manager		Amount Approved	

Reimbursement Form – Example 2

Human Service Coordination Planning REQUEST FOR PAYMENT (Reimbursement)			
Missouri Department of Transportation PO Box 270 Jefferson City, MO 65102			Expenses @ 80% are less than federal award, leaving a grant balance
Vendor #:	1.11111E+12	Date:	
Agency:	ABC	Project #	
Address:	100 Nowhere	Grant Award:	\$25,000
State & Zip Code:	BackStreet, MO	Invoice # (1,2 etc.)	
Computation of Reimbursement Amount			
Cost Category:	Total Cost	80% Federal Share	20% Local Share
Administration	\$ 8,000.00	\$ 6,400.00	\$ 1,600.00
Regional Transportation Plan	\$ 1,500.00	\$ 1,200.00	\$ 300.00
Core Activities	\$ 2,500.00	\$ 2,000.00	\$ 500.00
Public Education	\$ 2,000.00	\$ 1,600.00	\$ 400.00
Miscellaneous	\$ 10,000.00	\$ 8,000.00	\$ 2,000.00
Indirect Cost - if applicable		\$ -	\$ -
Totals	\$24,000.00	\$19,200.00	\$4,800.00
Documentation for ALL In Kind must be provided.			
	Total In-Kind	\$1,500.00	80% Federal Share
			\$19,200.00
	Local Share Balance	\$3,300.00	
	In-Kind Overage	\$ -	may be carried over
	Reimbursement Request - total must not exceed \$25,000		\$19,200.00
		Less previous requests	\$ 1,200.00
Please provide documentation for all total cost.		Grant Balance	\$4,600.00
Certification:			
I certify that to the best of my knowledge and belief that all expenses were in accordance with the grant condition agreement and that payment is due and has not been previously requested.			
Signature		Title	Date
MoDOT Internal Use			
Program Manager		Amount Approved	

Reimbursement Form – Example 3

Human Service Coordination Planning REQUEST FOR PAYMENT (Reimbursement)			
Missouri Department of Transportation PO Box 270 Jefferson City, MO 65102			In-Kind overage, which can be carried over
Vendor #:	1.11111E+12	Date:	
Agency:	ABC	Project #	
Address:	100 Nowhere	Grant Award:	\$25,000
State & Zip Code:	BackStreet, MO	Invoice # (1,2 etc.)	
Computation of Reimbursement Amount			
Cost Category:	Total Cost	80% Federal Share	20% Local Share
Administration	\$ 8,000.00	\$ 6,400.00	\$ 1,600.00
Regional Transportation Plan	\$ 1,500.00	\$ 1,200.00	\$ 300.00
Core Activities	\$ 2,500.00	\$ 2,000.00	\$ 500.00
Public Education	\$ 2,000.00	\$ 1,600.00	\$ 400.00
Miscellaneous	\$ 10,000.00	\$ 8,000.00	\$ 2,000.00
Indirect Cost - if applicable		\$ -	\$ -
Totals	\$24,000.00	\$19,200.00	\$4,800.00
Documentation for ALL In Kind must be provided.			
	Total In-Kind	\$ 5,000.00	80% Federal Share \$19,200.00
	Local Share Balance	\$ (200.00)	
	In-Kind Overage	\$ 200.00	may be carried over
Reimbursement Request - total must not exceed \$25,000			\$19,200.00
Less previous requests			\$ 1,200.00
Please provide documentation for all total cost.			Grant Balance \$4,600.00
Certification:			
I certify that to the best of my knowledge and belief that all expenses were in accordance with the grant condition agreement and that payment is due and has not been prviously requested.			
Signature		Title	Date
MoDOT Internal Use			
Program Manager		Amount Approved	

In-Kind / Local Match / Volunteers Services

- Allowable only if the grantee would have had to incur the cost and is necessary to complete the project.
- The expense must be directly related to the planning project.
- Allowable contributions should be comparable to the type of expenses incurred and paid for by the Federal share.
- In-Kind / Local Match / Volunteer Services are documented as an expense.

In-kind / Local Match / Volunteer Services

- Salaries of elected officials, state officials, and federal officials are not eligible to be counted as part of the In-kind, local match, volunteer services if attendance is part of his/her official duties.
- Exception to the above
 - If the individual is not serving in an official capacity or in performance of duties - then the individual's time could be considered as allowable service.
 - The value of the individual's time is based upon the activity, not the daily position.
- Documentation is needed – forms will be provided.

In-kind / Local Match / Volunteer Services Example

- Board Meeting
 - 20 members attend
 - Time and mileage may be documented towards contribution services (expenses)
 - Form will be provided
 - Must be signed by those attending (sign in sheet-provided) to be an eligible expense

Ineligible Expenses

- Building Maintenance
- Depreciation
- Cleaning supplies
- Furniture

Indirect Cost

If your agency charges indirect cost, contact MoDOT Transit prior to submitting your application for further instructions.

Posted on Transit's Webpage

- Application
- Example of Expenses
- Authorizing Resolution Template
- Workers Eligibility Form
- In-Kind Supporting Documentation Form
- Time Sheet
- Plan Review Checklist
 - Document pages

How to Find Documents

<https://www.modot.org>

- Click on Multimodal
- Go to Transit and click on Learn More
- Click on Applications and Reporting
- Documents will be under the Federal Programs – Coordinated Public Transit Human Services Plans
- Forms will be posted by July 1, 2022

Contact

Breeze McCracken

– breeze.mccracken@modot.mo.gov

or

Janette Vomund

– janette.vomund@modot.mo.gov

The background is a dark blue gradient. A thin, light blue curved line starts from the top left and arcs towards the right. On the right side, there is a blue shape that looks like a quarter of a circle or a similar curved form, extending from the top right towards the bottom right.

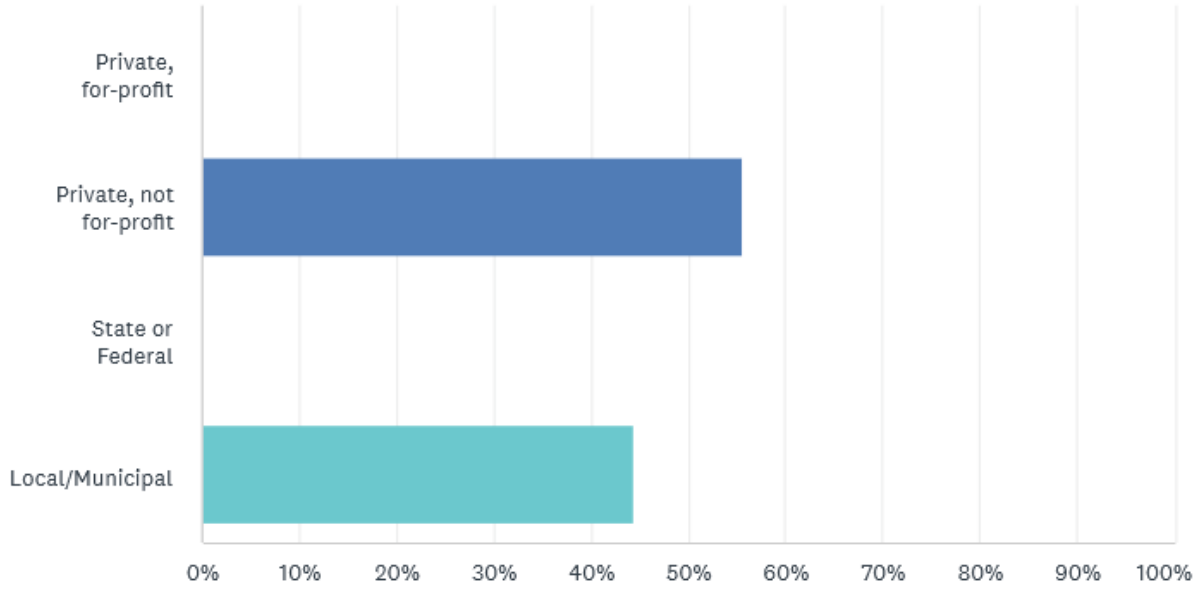
Questions

ONLINE TRANSIT PROVIDER SURVEY

Which of the following best describes your agency type?



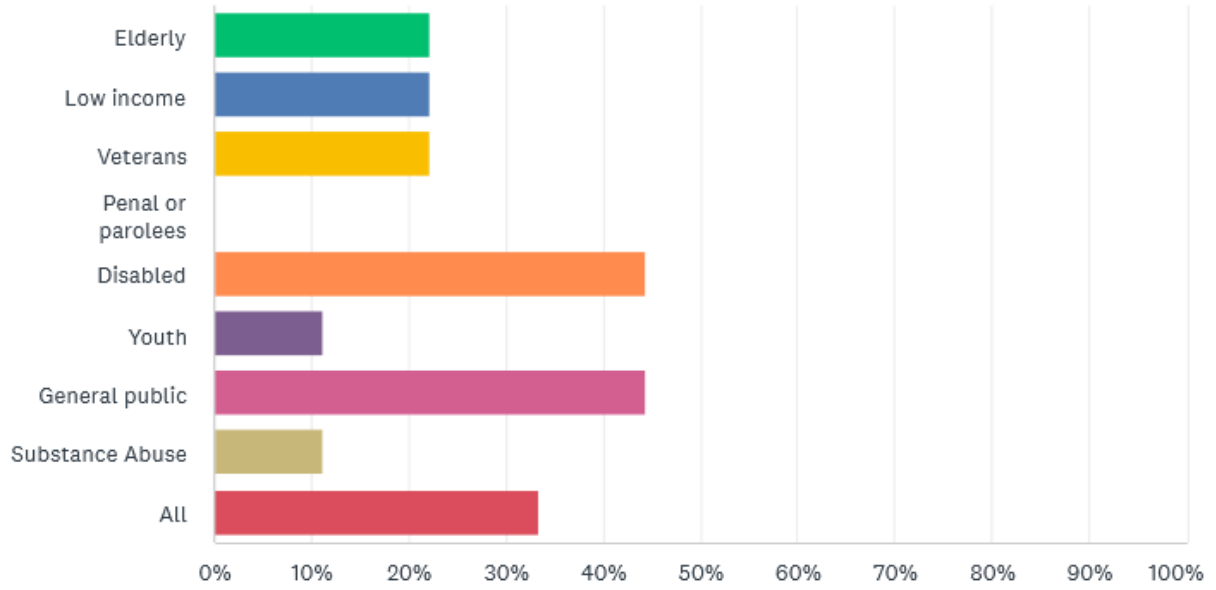
Answered: 9 Skipped: 0



Which of the following populations do you represent/serve?

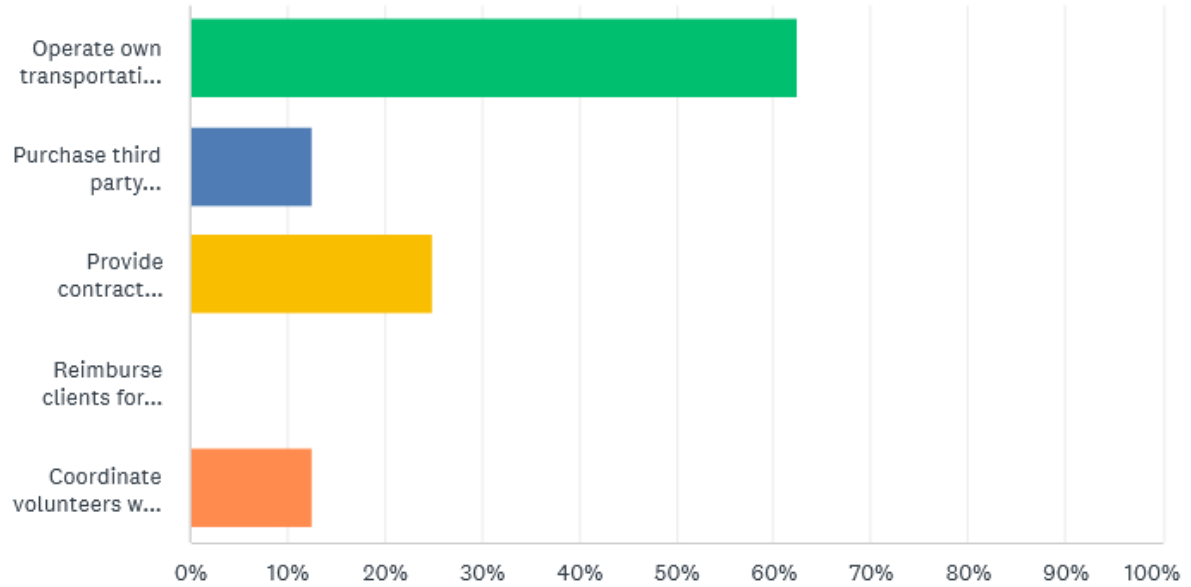
...

Answered: 9 Skipped: 0



Which of the following best describes how your agency provides trans... ...

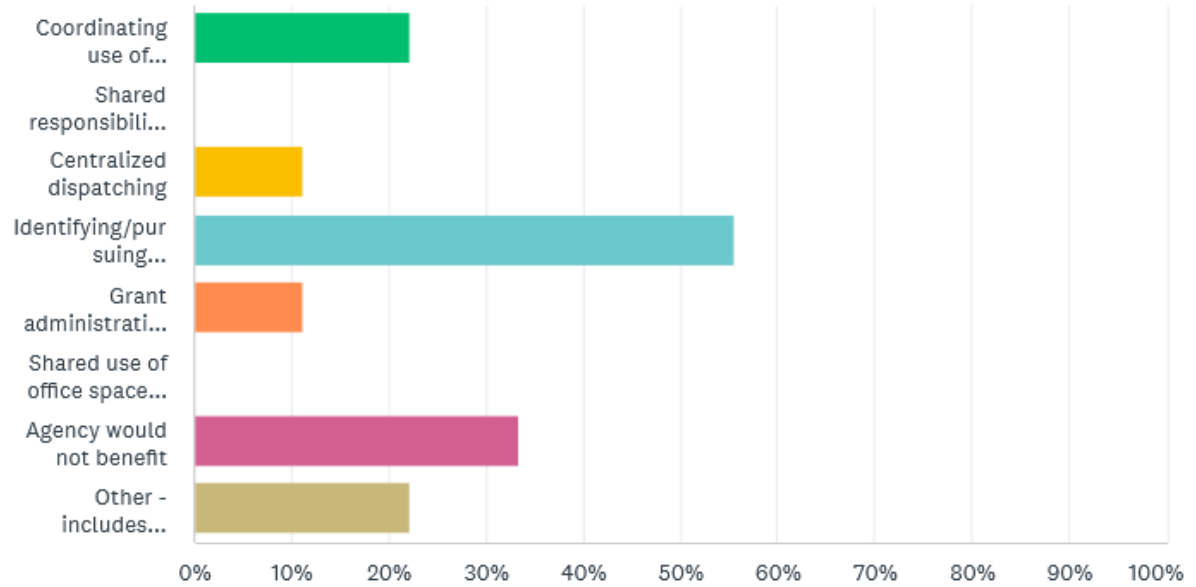
Answered: 8 Skipped: 1



Which of the following activities is your agency responsible for that m...

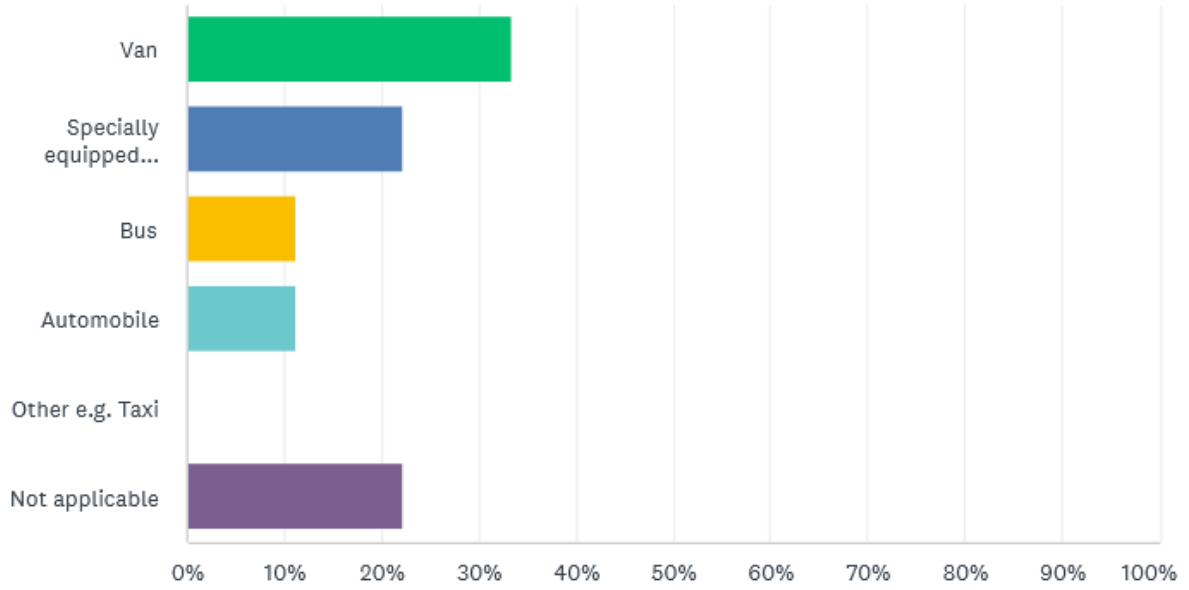
...

Answered: 9 Skipped: 0



What type (s) of vehicles does your agency use to provide transportat... ...

Answered: 9 Skipped: 0

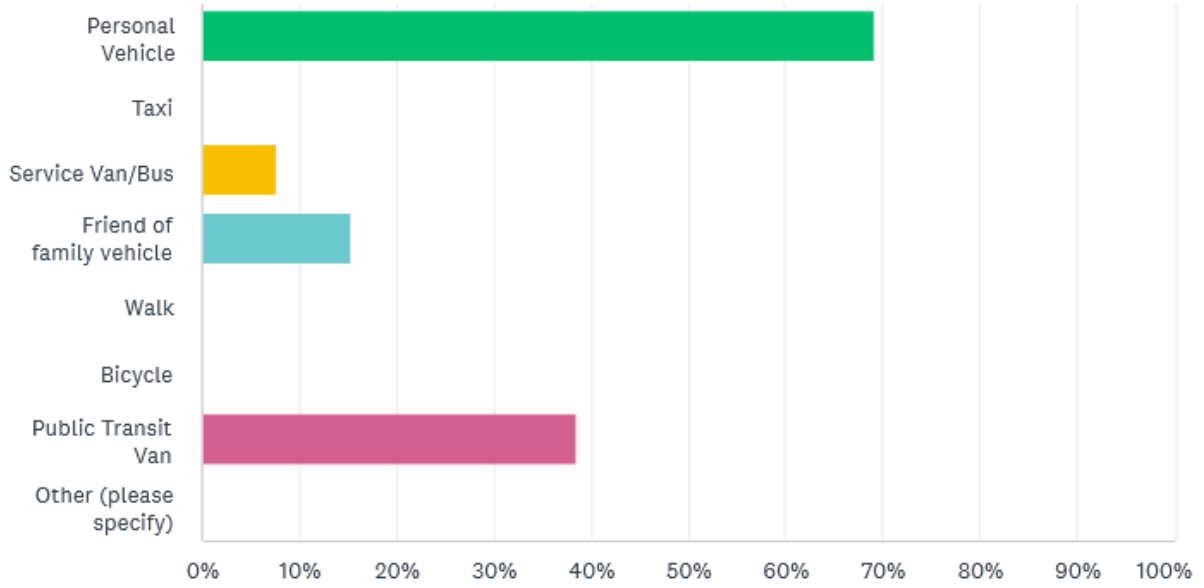


ONLINE TRANSIT USER SURVEY

What means of transportation do you use at this time?

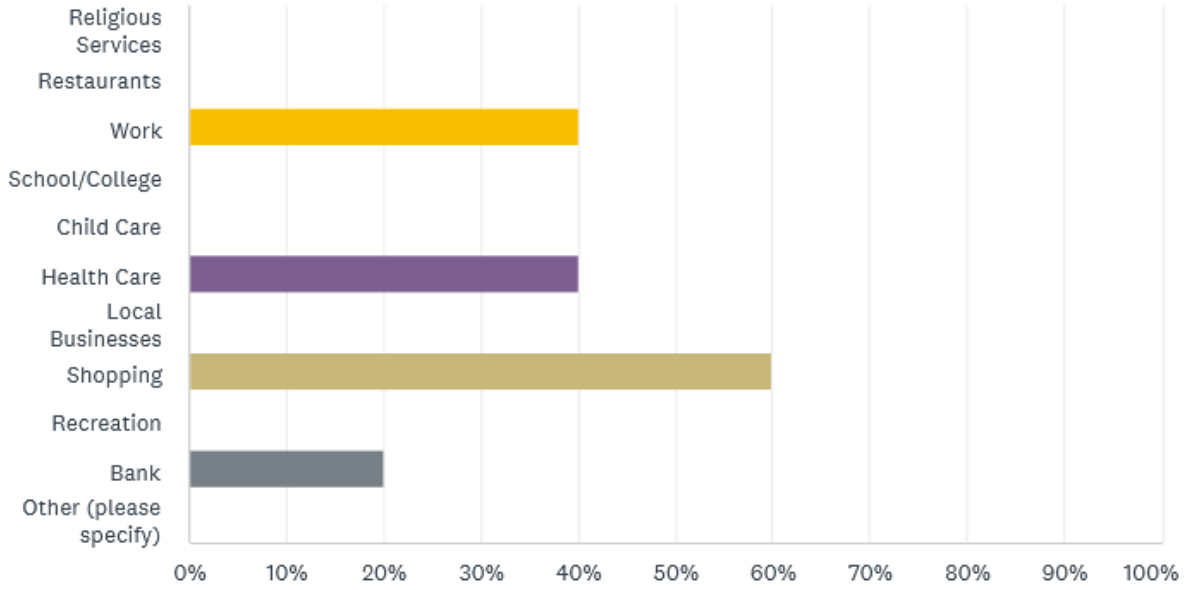
...

Answered: 13 Skipped: 0



If you checked Public Transit Van to question 1, for what reasons do yo... ...

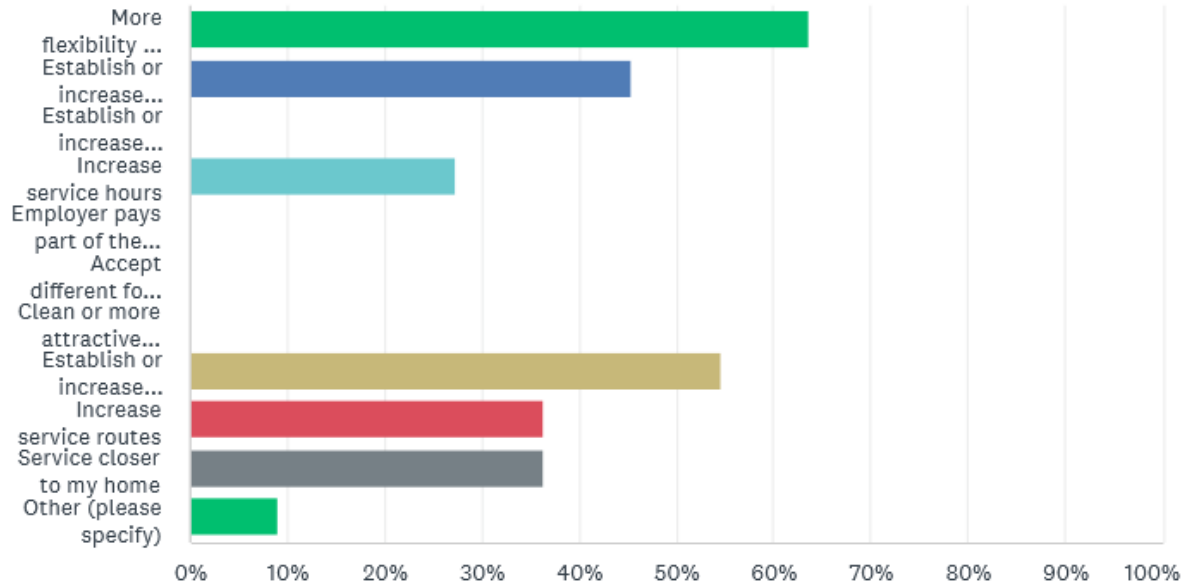
Answered: 5 Skipped: 8



What changes could be made in public transit services that would allo...

...

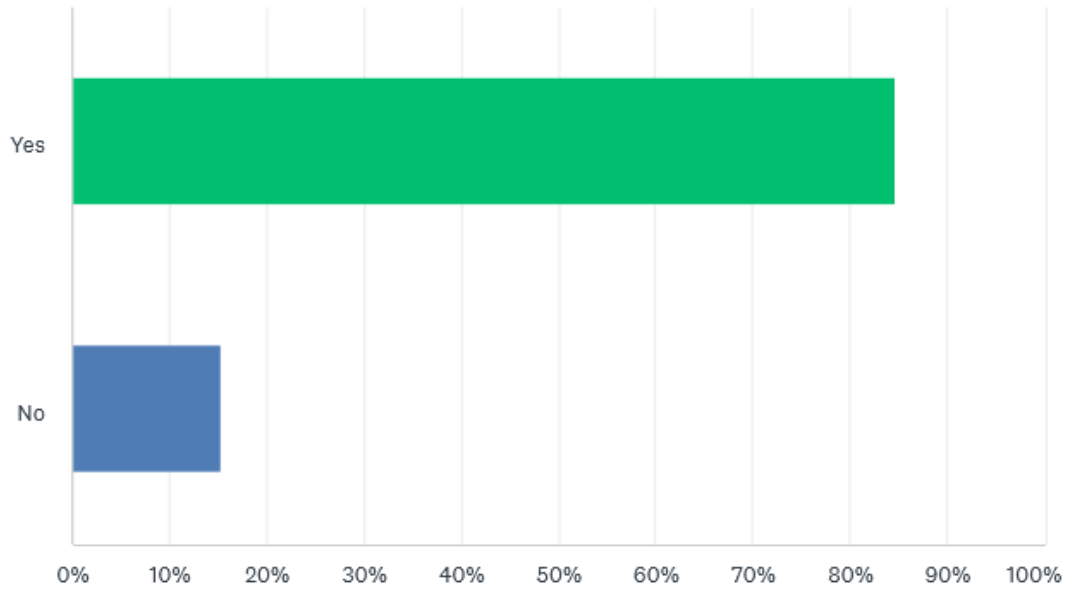
Answered: 11 Skipped: 2



If you do not pay for public transit services, would you be willing to pa...

...

Answered: 13 Skipped: 0



APPENDIX C: STAKEHOLDER INVOLVEMENT

SENIOR CENTER QUESTIONNAIRE – 2023 PUBLIC TRANSIT COORDINATION PLAN

South Central Ozarks Region

- ❖ About how many people use your facility?

6,013 in-house [AT CENTER] meals (Yearly) FY 22

30.972 frozen delivered meals a year (either 2 weekend meals or 7 evening meals) FY 22

OTHER SERVICES PROVIDED FY 22

Number Served

Case Management	133
BEC (includes Screen & Core)	219
Health and Elderly Wellness Clinics	868 <i>clinics with varying number of participants</i> <i>Blood Pressure, Foot Clinics, etc...</i>
Nutritional Education	1166
Outreach SMP	1562
Information & Assistance	12,414
TCE Information & Assistance	123
Telephone ReAssurance	4280
Recreation	4995

- ❖ What amount of those individuals utilize public transit regularly?

50% use the SMTS transit

30% to 35% use the Ready Transportation transit; Medicaid recipients can ride for free, but Medicare recipients have to pay out-of-pocket

- ❖ What are some of the unmet needs you see regarding public transit availability?

There just isn't much available, e.g.: trips to services like SSA.

- Doctor appointments: o SMTS available to transport people to Springfield to see a Specialist.
- o Veterans who need special treatment are the "forgotten people".
-

- Weekend service: Nothing available (Ready transportation may operate on weekends? SMTS does
- not)

- Number of vehicles meeting the needs of current & potential users:
 - o There are 3 SMTS vehicles; one for Alton and two for out of town doctor visit use
 - o Ready Transportation has several vehicles
 - o Outlying patients are in major need of some type of regular transit.

❖ Does your organization promote the use of public transit?

The city transport

SMTS

Ready transportation - ? maybe ?

❖ Do you think that would be effective strategy? YES

❖ Do you think your clients would benefit from expanded or more readily available local or inter-city transit? o Yes, especially for Medicare recipients and Veterans (VA)



Community and Facility: Alton

Date of Meeting: May 16th, 2023

Contact Name: Kathy Anderson

Email: kathy.anderson@senioragemo.org

SENIOR CENTER QUESTIONNAIRE – 2023 PUBLIC TRANSIT COORDINATION

PLAN South Central Ozarks Region

- ❖ About how many people use your facility?
 - Approximately 800 per month

- ❖ What amount of those individuals utilize public transit regularly?
 - 2 -3 per month utilize OATS

- ❖ What are some of the unmet needs you see regarding public transit availability?
 - Doctor appointments: Those people who do not have friends or family available to take them to their appointments are in desperate need of public trans services.
 - Weekend service: Same as above

 - Number of vehicles meeting the needs of current & potential users:

To my knowledge, the single OATS bus for this area is the only vehicle providing public transportation.

- ❖ Does your organization promote the use of public transit?
 - We promote the OATS bus by posting their schedule and services.

❖ Do you think that would be an effective strategy?

○ Yes

❖ Do you think your clients would benefit from expanded or more readily available local or inter-city transit?

○ Yes

Community and Facility: Ava Senior Center

Date of Meeting: 5/3/23

Contact Name: Hannah Tate

Email: hannahm.tate@outlook.com

SENIOR CENTER QUESTIONNAIRE – 2023 PUBLIC TRANSIT COORDINATION PLAN

South Central Ozarks Region

HOUSTON

❖ About how many people use your facility?

- Center feeds 30 to 75 people per day Monday through Friday
- Frozen meals are delivered to “home bound” individuals within Houston city limits
- Frozen meals are available for pickup for those that live outside Houston city limits. Currently 90 individuals participate in this program.

❖ What amount of those individuals utilize public transit regularly?

- Houston has a public transit system for all residents: one bus that runs Monday through Friday.
- The city public transit system runs 8:00 am to 3:30 pm. It is funded by a sales tax and through MODOT funds. All city residents can ride. Seniors with special needs and sheltered workshop workers’ can obtain transport to work.

❖ What are some of the unmet needs you see regarding public transit availability?

- Ride assistance for Seniors who have medical appointments outside of Houston. Currently there are very limited options for rides or the available options are too expensive.
- There is not weekend public transportation available.

❖ Does your organization promote the use of public transit?

- We encourage all of our participants to use the city transit.

❖ Do you think that would be effective strategy?

- Yes

❖ Do you think your clients would benefit from expanded or more readily available local or inter-city transit?

- Absolutely. Expanded hours, weekend service, and inter-city service would be a huge benefit to the residents of Houston.

Community and Facility: Houston City Hall and Houston Senior Center

Date of Meeting: May 11, 2023

Contact Name: Kevin Evans

Email: kevin.evans@senioragemo.org

SENIOR CENTER QUESTIONNAIRE – 2023 PUBLIC TRANSIT COORDINATION PLAN

South Central Ozarks Region

- About how many people use your facility?
 - 80-100 per day

- What amount of those individuals utilize public transit regularly?
 - 10% of our Seniors who visit the center.

- What are some of the unmet needs you see regarding public transit availability?
 - Doctor appointments:
 - OATS transportation only does 3 trips to Springfield depending on the month making it difficult for seniors to get to the Dr office. Unsure if they assist those who have a Dr in West Plains.
 - Ready Transportation is available for those who have Medicaid or would like to pay out of pocket.

 - Weekend service:
 - There is no weekend service in our area. This is a HUGE downfall for our seniors in this area.

 - Number of vehicles meeting the needs of current & potential users:
 - There is only 1 OATS in this area to my knowledge and 1 Ready Transit van

- Does your organization promote the use of public transit?
- Yes we do! This is the only way some of our Seniors are able to get out of their house. It is very important for them to be able to have social interaction.

- ❖ Do you think that would be effective strategy?
 - Yes, just wish more transportation options were available

- ❖ Do you think your clients would benefit from expanded or more readily available local or inter-city transit?
 - Absolutely

Community and Facility: Mountain Grove Senior center

Date of Meeting: May 5, 2023

Contact Name: Becky LaFavor

Email: Seniorcenter@mountaingrove mo. gov

SENIOR CENTER QUESTIONNAIRE – 2023 PUBLIC TRANSIT COORDINATION

PLAN South Central Ozarks Region

WINONA

❖ About how many people use your facility?

Each month:

- Center feeds 30 people per day
- 60 people are on route to receive meals
- Supply meals to Senior Centers in Winona, Eminence and Birch Tree
- Birch Tree Senior Center provides a hot served meal on Thursday evening only

❖ What amount of those individuals utilize public transit regularly?

- No public transit

❖ What are some of the unmet needs you see regarding public transit availability?

- Veterans fall to the bottom of the pool; there is a need to provide Veterans available transportation to doctor appointments.
- Doctor appointments:
 - Residents must rely on family, friends and church or social groups and volunteers (of the latter this number is shrinking as the population grows older)
- Weekend service:
 - NONE
- Number of vehicles meeting the needs of current & potential users:
 - ZERO! The center has a van but it is for delivering meals and employees use

❖ Does your organization promote the use of public transit?

- They would if any was available

❖ Do you think that would be effective strategy?

- Yes

❖ Do you think your clients would benefit from expanded or more readily available local or inter-city transit?

- Definitely.

Community and Facility: WINONA – Eminence and Birch Tree

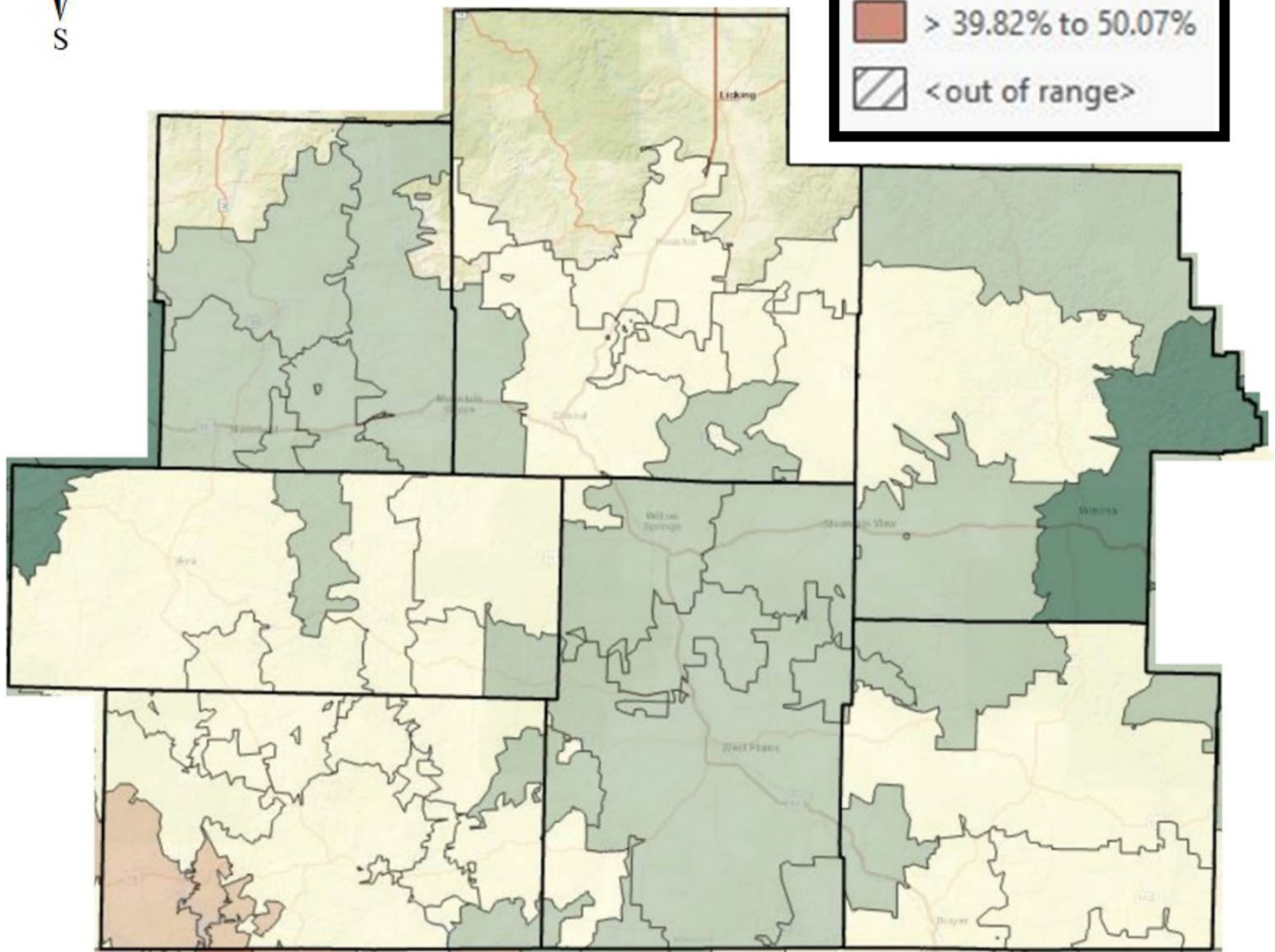
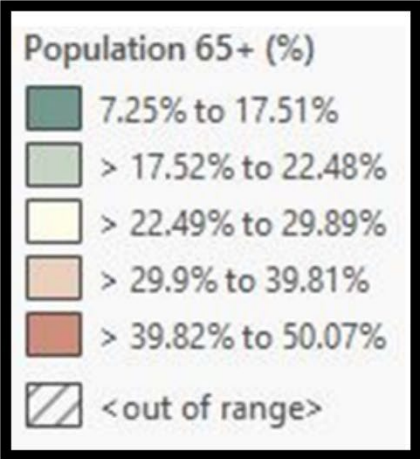
Date of Meeting: May 3, 2023

Contact Name: Jennifer Stehl - new

Email: informationandassistance@senioragemo.gov

APPENDIX D: MAPS

Regional Senior Population 65 & Older by Percentage by Census Tract

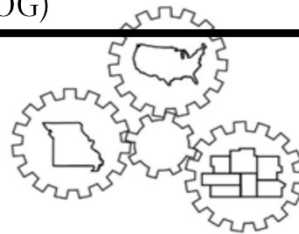


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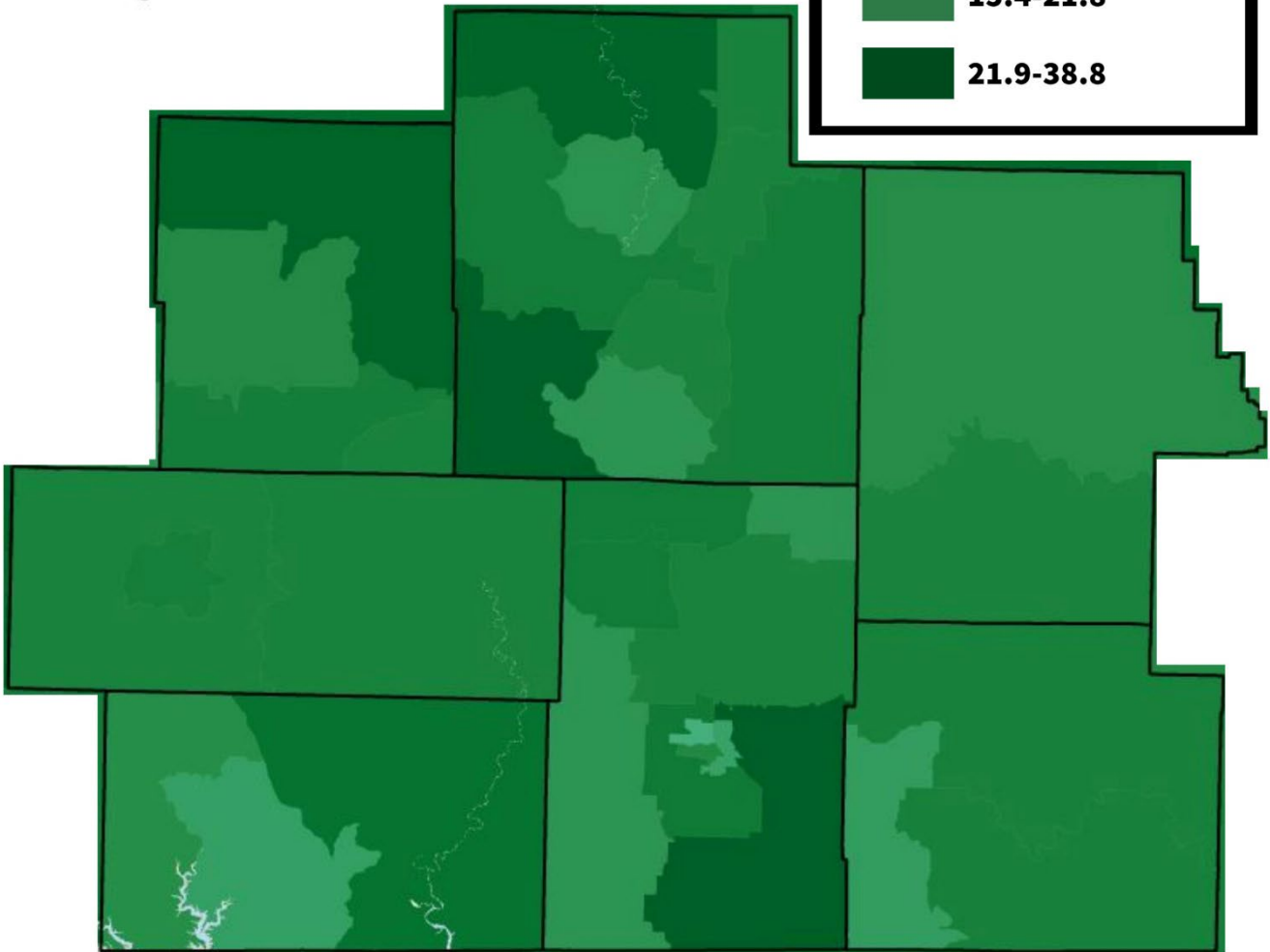
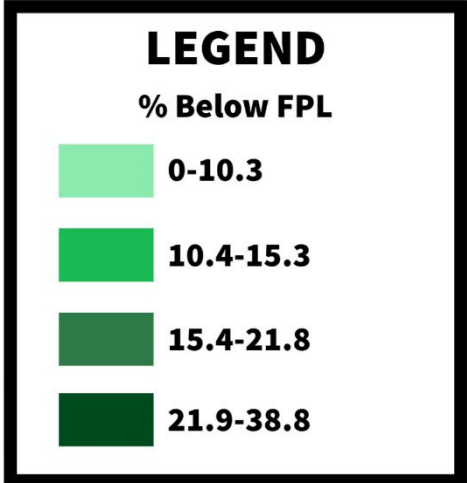


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To the best knowledge of the author, the data presented here is true and accurate. However, no responsibility is assumed by the author.

Regional Percentages Below Federal Poverty Level by 2020 Census Tract



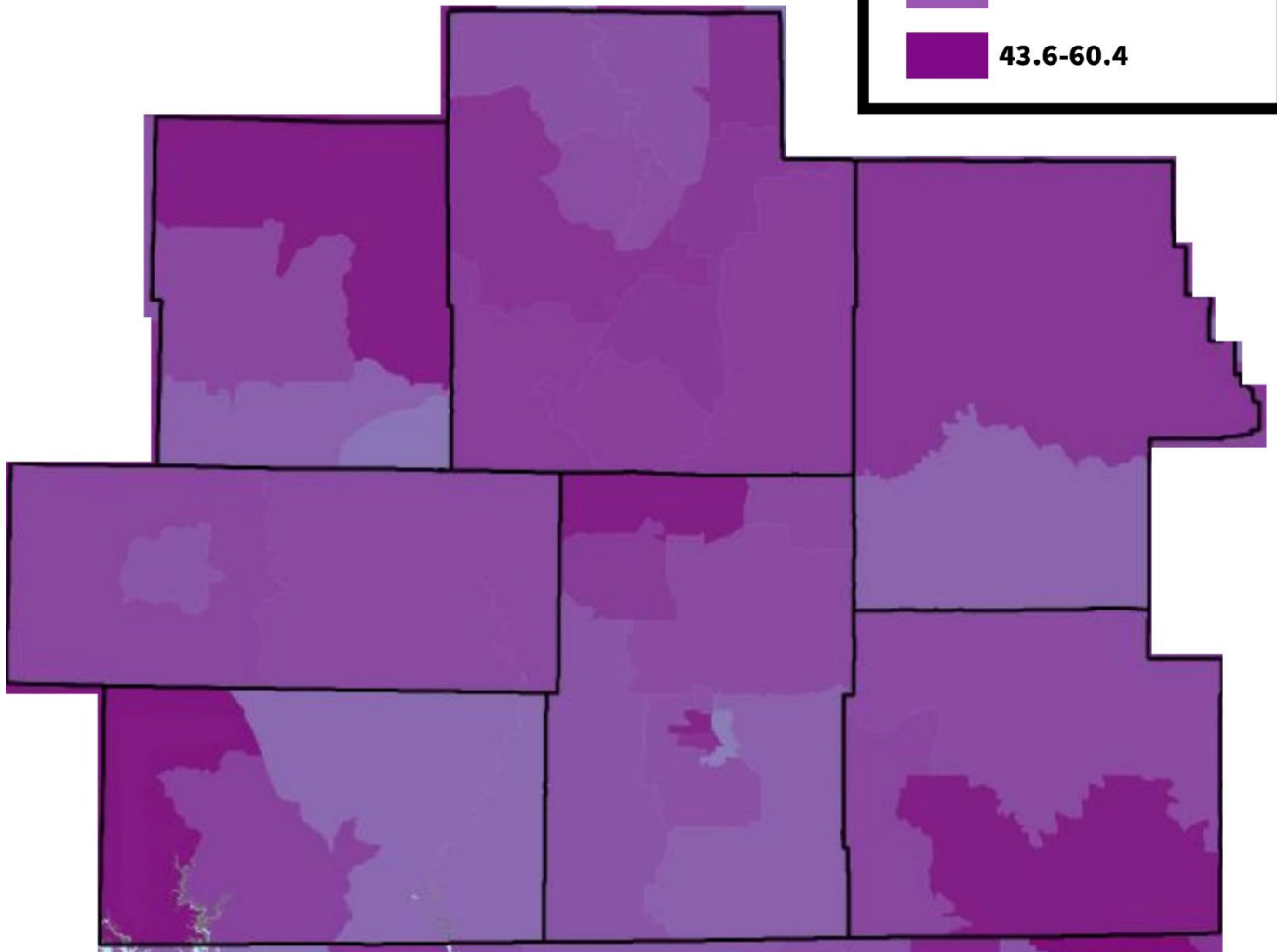
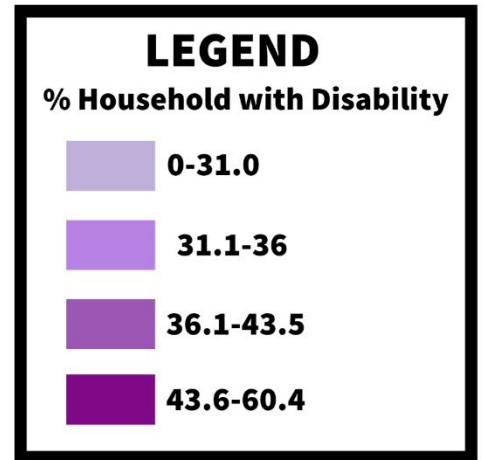
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Regional Percentages of Households with Disability

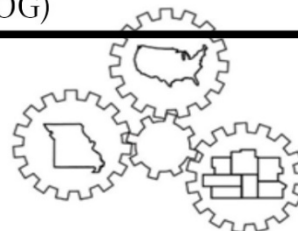


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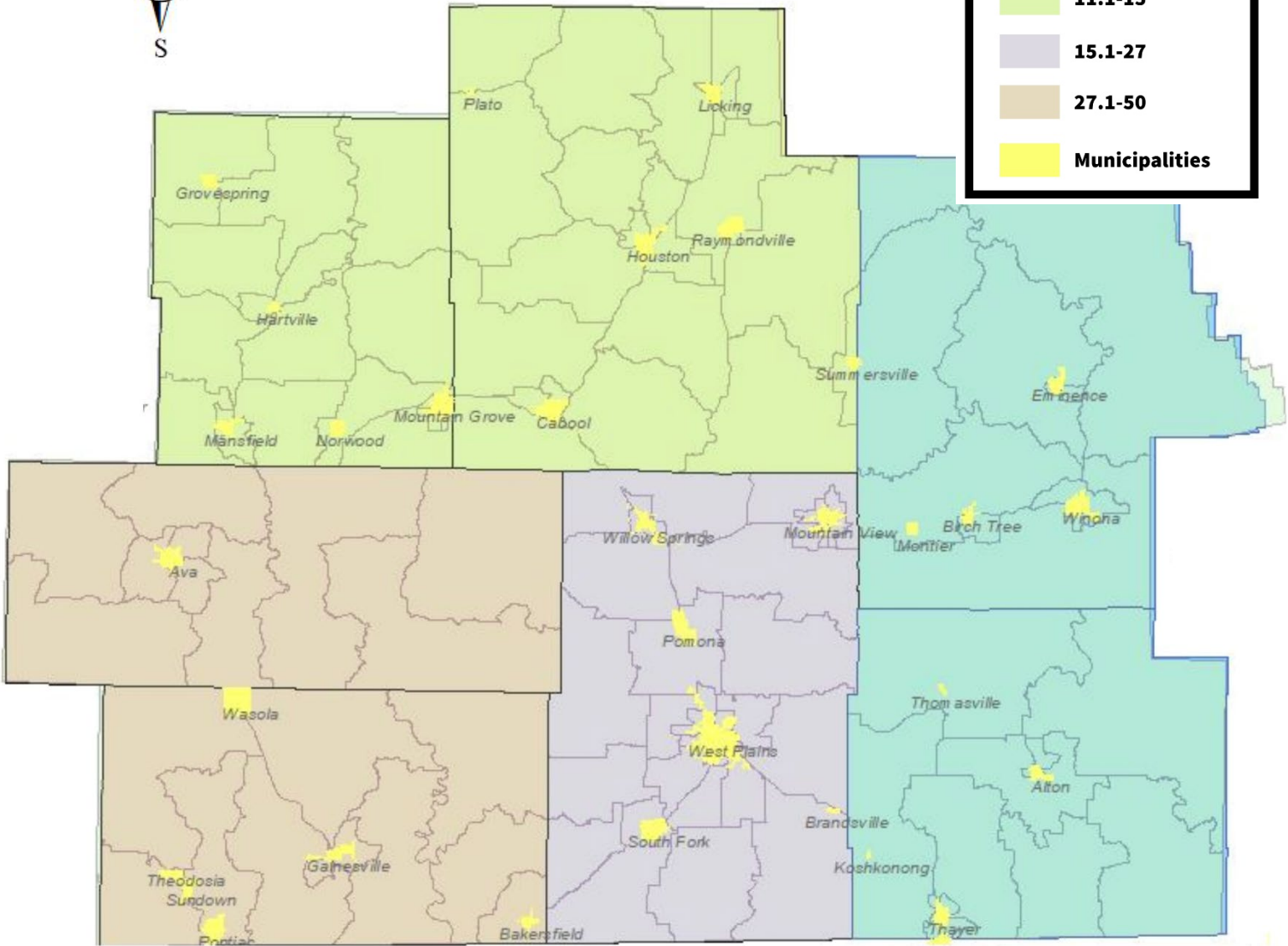
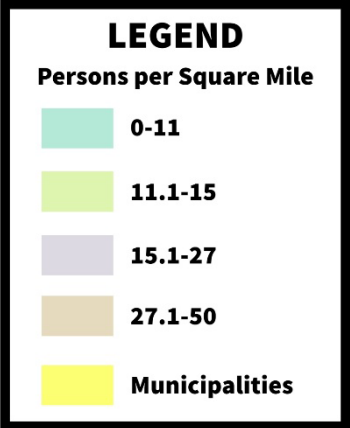
Regional Bicycle Route Map 2013-2014



Legend	
Daily Traffic Volume Ranges	Towns by Population
Green line: 0 - 999	Small circle: 0-1000
Blue line: 1000 - 2999	Medium circle: 1001-5000
Orange line: 3000 - 4999	Large circle: 5001-10000
Red line: Over 5000	Very large circle: 10001-20000
Black line: Interstates	Star: 20001 and over
Grey shaded area: Paved Shoulders at least 4 feet	Circle with dot: County Seat
Blue shaded area: Rivers and Lakes	Large square: Urban Area
Orange dashed line: Katy Trail	Red square: Amtrak Stations
Purple dashed line: Frisco Highline Trail	Blue square: Bus Stations
Blue dashed line: Trans America Trail	Red square with dot: Camping
Blue square with red dot: Hospitals	Grey square: National Forest

Regional Population Density Map

Persons per Square Mile



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Regional Transportation Basemap



LEGEND

Transportation Basemap

-  OFRPC Boundary
-  US Highway
-  State Highway
-  Municipal Boundaries



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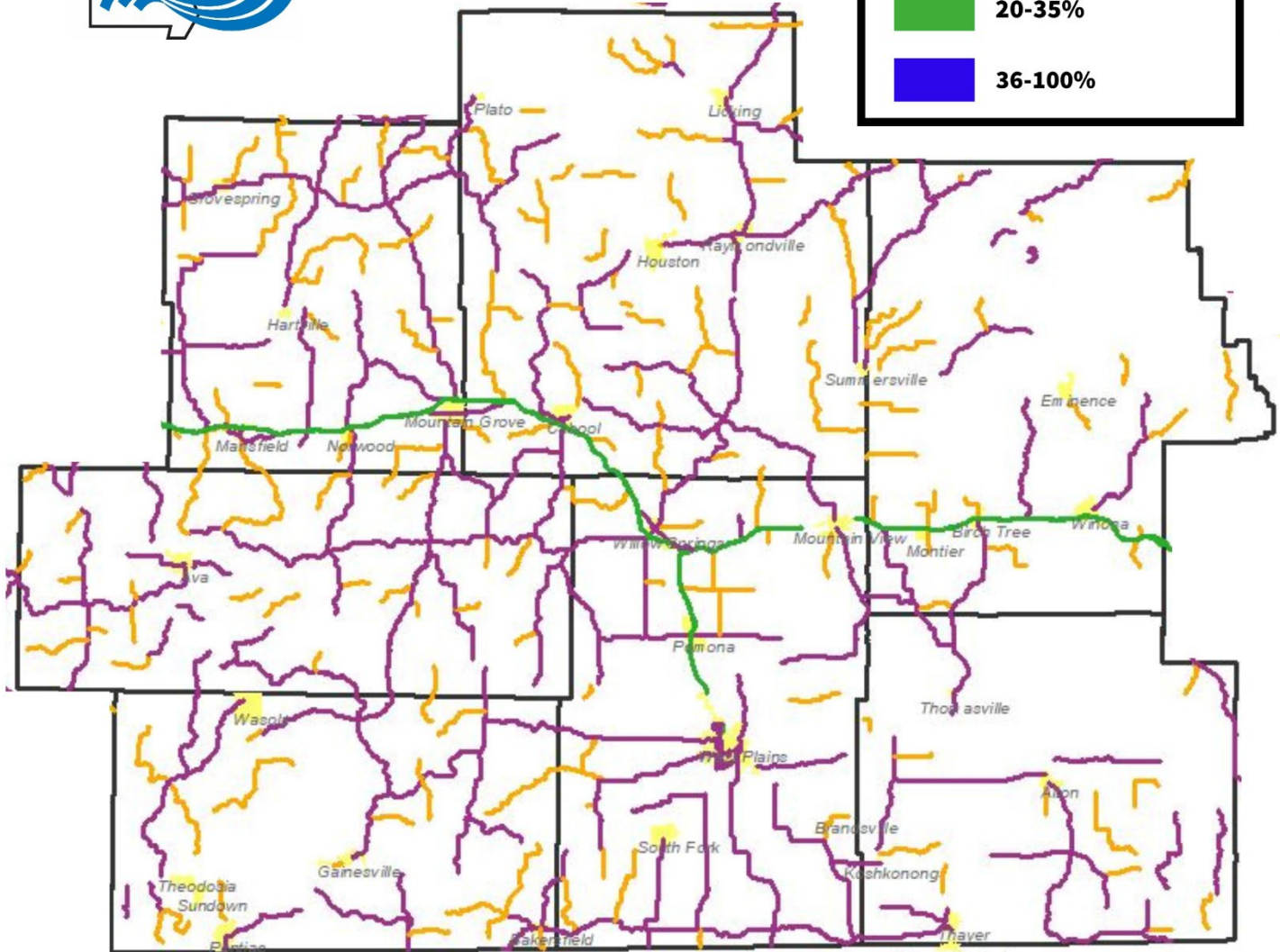
Regional Commercial Traffic Volume



LEGEND

% Commercial Traffic

- 0-10%**
- 11-19%**
- 20-35%**
- 36-100%**



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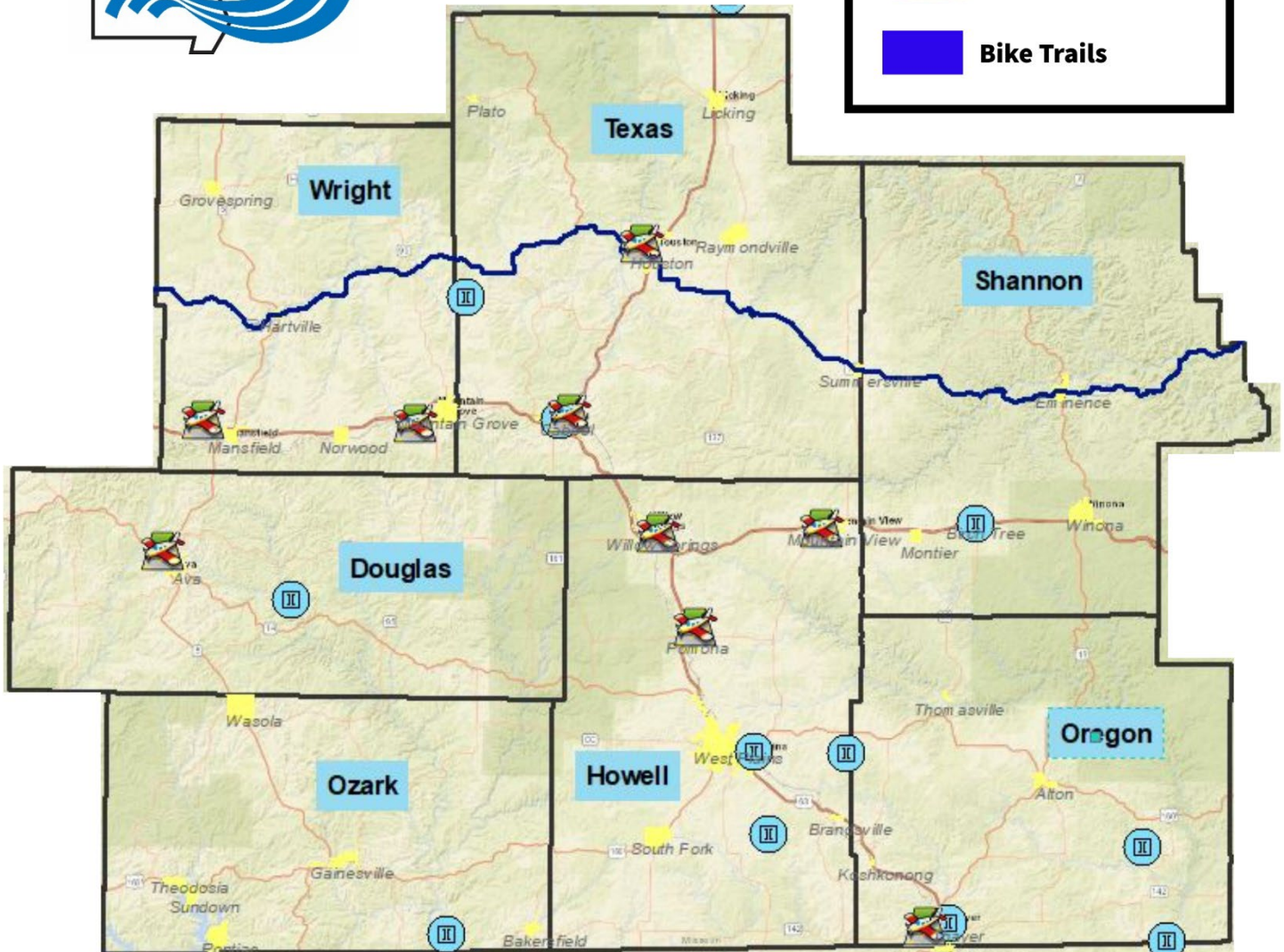
Regional Transportation Assets



LEGEND

Transportation Assets

- Non-State Bridges
- Public Use Airports
- Bike Trails

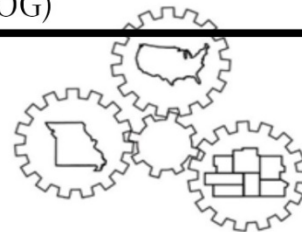


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SCOCOG

South Central Ozark
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Pomona, Missouri 65789-0100

(417) 256-4226

RESOLUTION

WHEREAS, the United States Department of Transportation, Federal Transit Administration requires that certain projects be included in and be consistent with a local transit coordination plan; and,


WHEREAS, the Missouri Department of Transportation, Division of Public Transit contracted with the South Central Ozark Council of Governments to prepare said transit coordination plan for the rural areas of the South Central Ozarks region; and,

WHEREAS, staff has worked closely with interested transit providers, regional stakeholders, and the public to develop said plan; and,


WHEREAS, the COORDINATED PUBLIC TRANSIT—HUMAN SERVICES TRANSPORTATION PLAN is presented for consideration.

NOW THEREFORE BE IT RESOLVED, that the Transportation Advisory Committee of the South Central Ozarks Region hereby approves the COORDINATED PUBLIC TRANSIT—HUMAN SERVICES TRANSPORTATION PLAN for the South Central Ozarks region.

APPROVED THIS 20TH DAY OF JUNE, 2023


Randy Pamperien, Chairman

ATTEST:


Trent Courtney, Executive Director



SCOCOG

South Central Ozark
Council of Governments

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Pomona, Missouri 65789-0100

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WHEREAS, the COORDINATED PUBLIC TRANSIT—HUMAN SERVICES TRANSPORTATION PLAN is presented for consideration.

NOW THEREFORE BE IT RESOLVED, that the Board of Directors of the South Central Ozark Council of Governments hereby approves the COORDINATED PUBLIC TRANSIT—HUMAN SERVICES TRANSPORTATION PLAN for the South Central Ozarks region.

APPROVED THIS 20TH DAY OF JUNE, 2023

Zach Williams, Chairman

ATTEST:

Trent Courtney, Executive Director